

Table 1

Details of the requests for information disclosure made by the Government to service providers since February 2015

	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)	(xi)	(xii)	(xiii)
Government department	Name and type of service providers (Note 1)	Total number of service providers	Dates on which the requests were made	Deadlines for processing the requests (irrespective of whether such requests were acceded to or not)	Types of requests made	Number of requests made and the reasons	Total number of requests made	Number of requests made under a court order	Number of accounts involved	Amount of information requested for disclosure	Nature of information requested for disclosure	Number of requests acceded to	Number of requests not acceded to and the reasons
Office of the Communications Authority	Internet service provider / network platform / website	14	10.2.2015 to 13.1.2016	Within two weeks after making the request	Information of the registrant of the complaint-related Internet address	Number: 59 Reason: Investigation under the Unsolicited Electronic Messages Ordinance	59	0	59	59	Metadata	59	N/A

	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)	(xi)	(xii)	(xiii)
Government department	Name and type of service providers (Note 1)	Total number of service providers	Dates on which the requests were made	Deadlines for processing the requests (irrespective of whether such requests were acceded to or not)	Types of requests made	Number of requests made and the reasons	Total number of requests made	Number of requests made under a court order	Number of accounts involved	Amount of information requested for disclosure	Nature of information requested for disclosure	Number of requests acceded to	Number of requests not acceded to and the reasons
Companies Registry	Foreign service provider	1	15.5.2015	No deadline set	Request for contact information of the person-in-charge of the website	Number: 1 Reason: Suspected infringement of the Companies Registry's copyright	1	0	3	3	Metadata	0	Number: 1 Reason: The service provider can only provide the relevant information with an order issued by the local court.
Agriculture, Fisheries and Conservation Department	Website	1	27.8.2015	31.8.2015	Request for user registration information	Number: 1 Reason: Crime investigation	1	0	1	1	Metadata	1	N/A

	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)	(xi)	(xii)	(xiii)
Government department	Name and type of service providers (Note 1)	Total number of service providers	Dates on which the requests were made	Deadlines for processing the requests (irrespective of whether such requests were acceded to or not)	Types of requests made	Number of requests made and the reasons	Total number of requests made	Number of requests made under a court order	Number of accounts involved	Amount of information requested for disclosure	Nature of information requested for disclosure	Number of requests acceded to	Number of requests not acceded to and the reasons
Inland Revenue Department (Note 2)	Cannot be provided	8	Cannot be provided	Cannot be provided	Cannot be provided	Number: 31 Reason: To enforce the Business Registration Ordinance (Cap. 310) and the Inland Revenue Ordinance (Cap. 112) by requiring persons carrying out business through the Internet to register their businesses and pay profits tax	31	Cannot be provided	22	Cannot be provided	Cannot be provided	18 (1 request still under processing)	Cannot be provided

	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)	(xi)	(xii)	(xiii)
Government department	Name and type of service providers (Note 1)	Total number of service providers	Dates on which the requests were made	Deadlines for processing the requests (irrespective of whether such requests were acceded to or not)	Types of requests made	Number of requests made and the reasons	Total number of requests made	Number of requests made under a court order	Number of accounts involved	Amount of information requested for disclosure	Nature of information requested for disclosure	Number of requests acceded to	Number of requests not acceded to and the reasons
Customs and Excise Department	Internet service provider/ Internet platform/ website	13	1.2.2015 – 18.1.2016	No deadline set	Request for user account details or IP address	Number: 128 Reason: Crime prevention and detection	128	0	199	199	Metadata	199	N/A

	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)	(xi)	(xii)	(xiii)
Government department	Name and type of service providers (Note 1)	Total number of service providers	Dates on which the requests were made	Deadlines for processing the requests (irrespective of whether such requests were acceded to or not)	Types of requests made	Number of requests made and the reasons	Total number of requests made	Number of requests made under a court order	Number of accounts involved	Amount of information requested for disclosure	Nature of information requested for disclosure	Number of requests acceded to	Number of requests not acceded to and the reasons
Hong Kong Police Force	Local and foreign service providers	Relevant statistics are not available	1.2.2015 – 31.12.2015	No deadline set	Request for user information	Number: 3,760 Reason: Crime prevention and detection (primarily involving technology crimes or crimes relating to the use of the Internet)	3,760 (Note 3)	Relevant statistics are not available	3,760 (Note 3)	3,760 (Note 3)	Metadata	Partially	In some cases, user accounts or records that do not exist are involved, or the registered user or Internet Protocol address is not in Hong Kong. Under these circumstances, the service providers cannot provide the information.

Note 1: Since the question involves commercial information of a large number service providers, the names of individual service providers cannot be made public.

Note 2: Except for the information provided herein, other information cannot be provided due to the secrecy provisions under the Business Registration Ordinance (Cap. 310) and the Inland Revenue Ordinance (Cap.112).

Note 3: Each request corresponds to one item of information and one user account only.

Table 2

Details of the requests for information removal made by the Government to service providers since February 2015

	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)	(xi)	(xii)
Government department	Name and type of service providers (Note 1)	Total number of service providers	Dates on which the requests were made	Deadlines for processing the requests (irrespective of whether such requests were acceded to or not)	Types of requests made	Number of requests made and the reasons	Number of requests made under a court order	Number of accounts involved	Amount of information requested for removal	Nature and details of information requested for removal	Number of requests acceded to	Number of requests not acceded to and the reasons
Office of the Communications Authority	Internet discussion forums	3	11.2.2015 to 3.11.2015	No deadline set	Removal of indecent content or display of the statutory warning notice	Number: 4 Reason: Contained indecent content	0	3	22 articles and several photos	Text and photos containing indecent content	4	N/A
Transport Department	Website	1	19.8.2015	No deadline set	Removal of an impostor Facebook account	Number: 1 Reason: The impostor Facebook account was set up in the name of the Transport Department and disseminated wrong information	0	1	1	Impostor Facebook account with the logo and name of the Transport Department	1	N/A

	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)	(xi)	(xii)
Government department	Name and type of service providers (Note 1)	Total number of service providers	Dates on which the requests were made	Deadlines for processing the requests (irrespective of whether such requests were acceded to or not)	Types of requests made	Number of requests made and the reasons	Number of requests made under a court order	Number of accounts involved	Amount of information requested for removal	Nature and details of information requested for removal	Number of requests acceded to	Number of requests not acceded to and the reasons
Department of Health – Chinese Medicine Division	Internet platform / website	7	1.2.2015 to 31.12.2015	No deadline set	Request for taking appropriate action against the hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence/ unregistered proprietary Chinese medicines	Number: 39 Reason: Suspected auction or sale of Chinese herbal medicines without trader licence (3); unregistered proprietary Chinese medicines (36)	0	54	71 hyperlinks in total	Auction or sale information	39	N/A

	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)	(xi)	(xii)
Government department	Name and type of service providers (Note 1)	Total number of service providers	Dates on which the requests were made	Deadlines for processing the requests (irrespective of whether such requests were acceded to or not)	Types of requests made	Number of requests made and the reasons	Number of requests made under a court order	Number of accounts involved	Amount of information requested for removal	Nature and details of information requested for removal	Number of requests acceded to	Number of requests not acceded to and the reasons
Department of Health – Drug Office	Internet platform / website	14	1.2.2015–31.12.2015	No deadline set	Request for taking appropriate action against the hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines	Number: 141 Reason: Suspected auction or sale of controlled or unregistered medicines	0	471	1004 hyperlinks in total	Auction or sale information	141	N/A
Department of Health (DH) – Family Health Service	Internet platform / Video sharing	1	1.7.2015 – 31.12.2015	No deadline set	Removal of video	Number: 4 Reason: Upload and release 4 videos of DH without DH's consent	0	1	4	Video - Transitional Feeding (6 to 24 months)	4	N/A

	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)	(xi)	(xii)
Government department	Name and type of service providers (Note 1)	Total number of service providers	Dates on which the requests were made	Deadlines for processing the requests (irrespective of whether such requests were acceded to or not)	Types of requests made	Number of requests made and the reasons	Number of requests made under a court order	Number of accounts involved	Amount of information requested for removal	Nature and details of information requested for removal	Number of requests acceded to	Number of requests not acceded to and the reasons
Customs and Excise Department	Internet service provider/ Internet platform/ website	2	1.2.2015 – 18.1.2016	No deadline set	Request to remove user account or hyperlink	Number: 31 Reason: Stoppage of infringing activities	0	31	31	User account or hyperlink	31	N/A
Hong Kong Police Force	Local and foreign service providers	Relevant statistics are not available	1.2.2015 – 31.12.2015	No deadline set	Removal of information related to specific users	Number: 87 Reason: Crime prevention primarily involving technology crimes or crimes relating to the use of the Internet	Relevant statistics are not available	87 (Note 2)	87 (Note 2)	Mainly involving obscene articles, phishing web sites (Note 3) and accessing computer with criminal/ dishonest intent	Partially	Most of the organisations concerned removed the relevant information as requested by the Police.

Note 1: Since the question involves commercial information of a large number service providers, the names of individual service providers cannot be made public.

Note 2: Each request corresponds to one item of information and one user account only.

Note 3: Phishing web sites are fake web sites for stealing others' login name and password.

Table 3

Biannual numbers of requests for information disclosure made by the Government to service providers and the nature of information sought during the period from 2011 to 2015

Government department	Period	Number of requests	Nature of the information sought (whether requests were made for providing metadata and/or content of communication)
Office of the Communications Authority	January to June 2011	12	Metadata
	July to December 2011	21	Metadata
	January to June 2012	13	Metadata
	July to December 2012	29	Metadata
	January to June 2013	39	Metadata
	July to December 2013	32	Metadata
	January to June 2014	33	Metadata
	July to December 2014	34	Metadata
	January to June 2015	36	Metadata
	July to December 2015	28	Metadata
Companies Registry	January to June 2011	0	-
	July to December 2011	0	-
	January to June 2012	0	-
	July to December 2012	3	Metadata
	January to June 2013	6	Metadata
	July to December 2013	1	Metadata
	January to June 2014	1	Metadata
	July to December 2014	0	-
	January to June 2015	1	Metadata
	July to December 2015	0	-
Agriculture, Fisheries and Conservation	January to June 2011	0	-
	July to December 2011	0	-

Government department	Period	Number of requests	Nature of the information sought (whether requests were made for providing metadata and/or content of communication)
Department	January to June 2012	0	-
	July to December 2012	0	-
	January to June 2013	1	Metadata
	July to December 2013	0	-
	January to June 2014	0	-
	July to December 2014	1	Metadata
	January to June 2015	0	-
	July to December 2015	1	Metadata
Home Affairs Department	January to June 2011	0	-
	July to December 2011	0	-
	January to June 2012	0	-
	July to December 2012	0	-
	January to June 2013	0	-
	July to December 2013	0	-
	January to June 2014	0	-
	July to December 2014	1	Metadata
	January to June 2015	0	-
	July to December 2015	0	-
Inland Revenue Department (Note 1)	January to June 2011	0	-
	July to December 2011	8	Cannot be provided
	January to June 2012	2	Cannot be provided
	July to December 2012	1	Cannot be provided
	January to June 2013	1	Cannot be provided
	July to December 2013	1	Cannot be provided
	January to June 2014	9	Cannot be provided
	July to December 2014	23	Cannot be provided

Government department	Period	Number of requests	Nature of the information sought (whether requests were made for providing metadata and/or content of communication)
	January to June 2015	14	Cannot be provided
	July to December 2015	20	Cannot be provided
Customs and Excise Department (Note 2)	January to June 2011	613	Metadata
	July to December 2011		
	January to June 2012	579	Metadata
	July to December 2012		
	January to June 2013	881	Metadata
	July to December 2013		
	January to June 2014	362	Metadata
	July to December 2014	110	Metadata
	January to June 2015	110	Metadata
	July to December 2015	96	Metadata
Hong Kong Police Force	January to June 2011	2,208	Metadata
	July to December 2011	1,895	Metadata
	January to June 2012	2,260	Metadata
	July to December 2012	2,353	Metadata
	January to June 2013	2,094	Metadata
	July to December 2013	2,295	Metadata
	January to June 2014	1,905	Metadata
	July to December 2014	2,095	Metadata
	January to June 2015	2,205	Metadata
	July to December 2015	1,792	Metadata

Note 1: Except for the information provided herein, other information cannot be provided due to the secrecy provisions under the Business Registration Ordinance (Cap. 310) and the Inland Revenue Ordinance (Cap.112).

Note 2: The Customs and Excise Department only has yearly figures but not half-yearly figures for 2011 to 2013.

Table 4

Biannual numbers of requests made by the Government to service providers for removal of their users' information and the number of service providers involved during the period from 2011 to 2015

Government department	Period	Number of requests	Number of service providers involved
Office of the Communications Authority	January to June 2011	2	2
	July to December 2011	1	1
	January to June 2012	0	0
	July to December 2012	1	1
	January to June 2013	1	1
	July to December 2013	1	1
	January to June 2014	0	0
	July to December 2014	0	0
	January to June 2015	3	2
	July to December 2015	1	1
Transport Department	January to June 2011	0	0
	July to December 2011	0	0
	January to June 2012	0	0
	July to December 2012	0	0
	January to June 2013	0	0
	July to December 2013	0	0
	January to June 2014	0	0
	July to December 2014	0	0
	January to June 2015	0	0
	July to December 2015	1	1
Hong Kong Observatory	January to June 2011	0	0
	July to December 2011	0	0

Government department	Period	Number of requests	Number of service providers involved
	January to June 2012	0	0
	July to December 2012	2	1
	January to June 2013	0	0
	July to December 2013	0	0
	January to June 2014	0	0
	July to December 2014	0	0
	January to June 2015	0	0
	July to December 2015	0	0
Lands Department	January to June 2011	0	0
	July to December 2011	1	1
	January to June 2012	0	0
	July to December 2012	0	0
	January to June 2013	0	0
	July to December 2013	0	0
	January to June 2014	0	0
	July to December 2014	0	0
	January to June 2015	0	0
	July to December 2015	0	0
Leisure and Cultural Services Department	January to June 2011	0	0
	July to December 2011	0	0
	January to June 2012	0	0
	July to December 2012	0	0
	January to June 2013	0	0
	July to December 2013	1	1
	January to June 2014	8	4
	July to December 2014	0	0
	January to June 2015	0	0

Government department	Period	Number of requests	Number of service providers involved
	July to December 2015	0	0
Agriculture, Fisheries and Conservation Department	January to June 2011	0	0
	July to December 2011	0	0
	January to June 2012	1	1
	July to December 2012	0	0
	January to June 2013	1	1
	July to December 2013	0	0
	January to June 2014	0	0
	July to December 2014	1	1
	January to June 2015	0	0
	July to December 2015	0	0
Hongkong Post	January to June 2011	0	0
	July to December 2011	0	0
	January to June 2012	0	0
	July to December 2012	0	0
	January to June 2013	1	1
	July to December 2013	0	0
	January to June 2014	0	0
	July to December 2014	0	0
	January to June 2015	0	0
	July to December 2015	0	0
Civil Aid Service	January to June 2011	0	0
	July to December 2011	0	0
	January to June 2012	0	0
	July to December 2012	0	0
	January to June 2013	0	0
	July to December 2013	0	0

Government department	Period	Number of requests	Number of service providers involved
	January to June 2014	0	0
	July to December 2014	0	0
	January to June 2015	1	1
	July to December 2015	0	0
Department of Health – Chinese Medicine Division	January to June 2011	0	0
	July to December 2011	5	1
	January to June 2012	14	2
	July to December 2012	4	1
	January to June 2013	30	5
	July to December 2013	30	7
	January to June 2014	49	6
	July to December 2014	15	5
	January to June 2015	23	4
	July to December 2015	16	5
Department of Health – Drug Office	January to June 2011	30	3
	July to December 2011	60	11
	January to June 2012	50	3
	July to December 2012	66	2
	January to June 2013	80	8
	July to December 2013	110	10
	January to June 2014	131	7
	July to December 2014	109	6
	January to June 2015	74	5
	July to December 2015	83	12
Department of Health – Family Health Service	January to June 2011	0	0
	July to December 2011	0	0
	January to June 2012	0	0

Government department	Period	Number of requests	Number of service providers involved
	July to December 2012	0	0
	January to June 2013	0	0
	July to December 2013	0	0
	January to June 2014	0	0
	July to December 2014	0	0
	January to June 2015	0	0
	July to December 2015	4	1
Customs and Excise Department (Note 1)	January to June 2011	71	1
	July to December 2011		
	January to June 2012	67	2
	July to December 2012		
	January to June 2013	372	10
	July to December 2013		
	January to June 2014	65	3
	July to December 2014	44	1
	January to June 2015	21	2
	July to December 2015	11	3
Hong Kong Police Force	January to June 2011	5	Relevant statistics are not available
	July to December 2011	7	Relevant statistics are not available
	January to June 2012	10	Relevant statistics are not available
	July to December 2012	13	Relevant statistics are not available
	January to June 2013	22	Relevant statistics are not available
	July to December 2013	8	Relevant statistics are not available

Government department	Period	Number of requests	Number of service providers involved
	January to June 2014	23	Relevant statistics are not available
	July to December 2014	98	Relevant statistics are not available
	January to June 2015	65	Relevant statistics are not available
	July to December 2015	31	Relevant statistics are not available

Note 1: The Customs and Excise Department only has yearly figures but not half-yearly figures for 2011 to 2013.