

LCQ14**Complaints by Hospital Authority staff received by clusters**

	Hong Kong East Cluster	Hong Kong West Cluster	Kowloon Central Cluster	Kowloon East Cluster	Kowloon West Cluster	New Territories East Cluster	New Territories West Cluster	Headquarters	Total
2011	26	10	26	12	43	35	14	4	170
2012	26	18	29	17	49	35	12	2	188
2013	26	17	26	17	45	33	16	14	194
2014	40	19	38	15	41	52	18	6	229
2015	35	18	30	10	27	28	13	11	172