

Performance pledges of the processing time required by trustees (including the out-of-market time) in respect of the transfer of MPF benefits

Trustee	MPF Scheme	Transfer of MPF Benefits							
		Employee Choice Arrangement				Transfer arrangement for self-employed person, personal account holder or employee ceasing employment			
		As a new trustee, the processing time for serving a copy of election form on the original trustee (after the date of receipt of completed instruction) ¹	As an original trustee, the processing time for redeeming the fund units in member's account ²	As an original trustee, the processing time for transferring MPF benefits out to new scheme after redemption of fund units ³	As a new trustee, the processing time for transferring MPF benefits in from original scheme ⁴	As a new trustee, the processing time for serving a copy of election form on the original trustee (after the date of receipt of completed instruction) ¹	As an original trustee, the processing time for redeeming the fund units in member's account ²	As an original trustee, the processing time for transferring MPF benefits out to new scheme after redemption of fund units ³	As a new trustee, the processing time for transferring MPF benefits in from original scheme ⁴
AIA Company (Trustee) Limited	AIA MPF – Prime Value Choice	Within 5 working days	Within 8 working days	Within 4 working days	Within 2 working days	Within 5 working days	Within 8 working days	Within 4 working days	Within 2 working days
Bank Consortium Trust Company Limited	Allianz Global Investors MPF Plan	Within 3 working days	Within 4 working days	Within 6 working days	Within 2 working days	Within 3 working days	Within 5 working days	Within 6 working days	Within 2 working days
Bank Consortium Trust Company Limited	AMTD MPF Scheme	Within 3 working days	Within 4 working days	Within 6 working days	Within 2 working days	Within 3 working days	Within 6 working days	Within 6 working days	Within 2 working days
Bank Consortium Trust Company Limited	BCT (MPF) Industry Choice	Within 5 working days	Within 4 working days	Within 6 working days	Within 2 working days	Within 5 working days	Within 7 working days	Within 6 working days	Within 2 working days
Bank Consortium Trust Company Limited	BCT (MPF) Pro Choice	Within 5 working days	Within 4 working days	Within 6 working days	Within 2 working days	Within 5 working days	Within 7 working days	Within 6 working days	Within 2 working days
Bank Consortium Trust Company Limited	Invesco Strategic MPF Scheme	Within 3 working days	Within 4 working days	Within 6 working days	Within 2 working days	Within 3 working days	Within 5 working days	Within 6 working days	Within 2 working days
Bank of Communications Trustee Limited	BCOM Joyful Retirement MPF Scheme	Within 4 working days	Within 6 working days	Within 4 working days	Within 2 working days	Within 4 working days	Within 6 working days	Within 4 working days	Within 2 working days

¹ From the day following the day of receipt of member's duly completed election form by the new trustee's administration centre to the working day on which the new trustee has served a copy of the election form on the original trustee (exclusive of the day of receipt of the form by the new trustee). If the form is submitted through other channels provided by the trustee (e.g. bank branch), it may take extra time to pass the form to the administration centre of the trustee.

² From the day following the day on which the original trustee receives a copy of the duly completed election form and all required supporting documents from the new trustee to the working day on which the original trustee has redeemed the fund units in the member's account (exclusive of the day of receipt of the copy of the form and the supporting documents by the original trustee).

³ From the day following the day on which the original trustee has redeemed the fund units in the member's account to the working day on which the original trustee has transferred the accrued benefits out to the new trustee (exclusive of the day of redemption of fund units by the trustee).

⁴ From the day following the day on which the new trustee receives the accrued benefits from the original trustee to the working day on which the new trustee has used the transferred-in benefits to subscribe for units in the relevant constituent fund(s) (i.e. the date on which the fund price used for fund subscription is quoted) for the member (exclusive of the day of receipt of the accrued benefits by the new trustee).

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Bank of East Asia (Trustees) Limited	BEA (MPF) Industry Scheme	Within 5 working days	Within 6 working days	Within 6 working days	Within 2 working days	Within 5 working days	Within 14 working days	Within 6 working days	Within 5 working days
Bank of East Asia (Trustees) Limited	BEA (MPF) Master Trust Scheme	Within 5 working days	Within 6 working days	Within 6 working days	Within 2 working days	Within 5 working days	Within 14 working days	Within 6 working days	Within 5 working days
Bank of East Asia (Trustees) Limited	BEA (MPF) Value Scheme	Within 5 working days	Within 6 working days	Within 6 working days	Within 2 working days	Within 5 working days	Within 14 working days	Within 6 working days	Within 5 working days
BOCI-Prudential Trustee Limited	BOCI-Prudential Easy-Choice Mandatory Provident Fund Scheme	Within 3 working days	Within 3 working days	Within 4 working days	Within 3 working days	Within 3 working days	Within 4 working days	Within 4 working days	Within 3 working days
BOCI-Prudential Trustee Limited	My Choice Mandatory Provident Fund Scheme	Within 3 working days	Within 3 working days	Within 4 working days	Within 3 working days	Within 3 working days	Within 4 working days	Within 4 working days	Within 3 working days
China Life Trustees Limited	China Life MPF Master Trust Scheme	Within 5 working days	Within 5 working days	Within 6 working days	Within 3 working days	Within 5 working days	Within 5 working days	Within 6 working days	Within 3 working days
HSBC Institutional Trust Services (Asia) Limited	Fidelity Retirement Master Trust	Within 1 working day	Within 1 working day	Within 5 working days	Within 1 working day	Within 1 working day	Within 1 working day	Within 5 working days	Within 1 working day
HSBC Institutional Trust Services (Asia) Limited	Haitong MPF Retirement Fund	Within 3 working days	Within 4 working days	Within 8 working days	Within 2 working days	Within 3 working days	Within 4 working days	Within 8 working days	Within 2 working days
HSBC Provident Fund Trustee (Hong Kong) Limited	Hang Seng Mandatory Provident Fund – SuperTrust Plus	Within 5 working days	Within 6 working days	Within 5 working days	Within 2 working days	Within 5 working days	Within 10 working days	Within 5 working days	Within 5 working days
HSBC Provident Fund Trustee (Hong Kong) Limited	Hang Seng Mandatory Provident Fund - ValueChoice	Within 5 working days	Within 6 working days	Within 5 working days	Within 2 working days	Within 5 working days	Within 10 working days	Within 5 working days	Within 5 working days
HSBC Provident Fund Trustee	HSBC Mandatory	Within 5 working days	Within 6 working	Within 5 working days	Within 2 working	Within 5 working days	Within 10 working days	Within 5 working days	Within 5 working days

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(Hong Kong) Limited	Provident Fund – SuperTrust Plus		days		days				
HSBC Provident Fund Trustee (Hong Kong) Limited	HSBC Mandatory Provident Fund – ValueChoice	Within 5 working days	Within 6 working days	Within 5 working days	Within 2 working days	Within 5 working days	Within 10 working days	Within 5 working days	Within 5 working days
HSBC Provident Fund Trustee (Hong Kong) Limited	Sun Life MPF Master Trust	Within 5 working days	Within 2 working days	Within 8 working days	Within 2 working days	Within 5 working days	Within 2 working days	Within 8 working days	Within 5 working days
Manulife Provident Funds Trust Company Limited	Manulife Global Select (MPF) Scheme	Within 5 working days	Within 5 working days	Within 2 working days	Within 2 working days	Within 5 working days	Within 8 working days	Within 2 working days	Within 5 working days
MassMutual Trustees Limited	MASS Mandatory Provident Fund Scheme	Within 5 working days	Within 8 working days	Within 4 working days	Within 2 working days	Within 5 working days	Within 10 working days	Within 4 working days	Within 2 working days
Principal Trust Company (Asia) Limited	Principal MPF – Simple Plan	Within 3 working days	Within 4 working days	Within 8 working days	Within 2 working days	Within 3 working days	Within 7 working days	Within 10 working days	Within 3 working days
Principal Trust Company (Asia) Limited	Principal MPF – Smart Plan	Within 3 working days	Within 4 working days	Within 8 working days	Within 2 working days	Within 3 working days	Within 7 working days	Within 10 working days	Within 3 working days
Principal Trust Company (Asia) Limited	Principal MPF Scheme Series 600	Within 5 working days	Within 7 working days	Within 4 working days	Within 3 working days	Within 5 working days	Within 8 working days	Within 4 working days	Within 3 working days
Principal Trust Company (Asia) Limited	Principal MPF Scheme Series 800	Within 5 working days	Within 7 working days	Within 4 working days	Within 3 working days	Within 5 working days	Within 8 working days	Within 4 working days	Within 3 working days
RBC Investor Services Trust Hong Kong Limited	SHKP MPF Employer Sponsored Scheme	Within 5 working days	Within 5 working days	Within 7 working days	Within 2 working days	Within 5 working days	Within 8 working days	Within 7 working days	Within 5 working days
Sun Life Pension Trust Limited	Sun Life MPF Basic Scheme	Within 5 working days	Within 4 working days	Within 8 working days	Within 2 working days	Within 5 working days	Within 8 working days	Within 9 working days	Within 5 working days
Sun Life Pension Trust Limited	Sun Life MPF Comprehensive Scheme	Within 5 working days	Within 4 working days	Within 8 working days	Within 2 working days	Within 5 working days	Within 8 working days	Within 9 working days	Within 5 working days

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Sun Life Trustee Company Limited	Sun Life Rainbow MPF Scheme	Within 5 working days	Within 4 working days	Within 8 working days	Within 4 working days	Within 5 working days	Within 7 working days	Within 8 working days	Within 4 working days