

**List of Winners of The Ombudsman's Awards 2019
for Public Organisations**

Name of Department/Organisation
Immigration Department (Grand Award)
Post Office
Social Welfare Department
Food and Environmental Hygiene Department (Award on Mediation)

**List of Winners of The Ombudsman's Awards 2019
for Officers of Public Organisations**

Name of Department/Organisation	Name	Post
1823, Efficiency Office	Ms Ng Ka Man, Ami	Customer Service Officer
Airport Authority	Ms Cheng Ho Ying, Chloe	Senior Operation Officer (Customer Service)
Airport Authority	Ms Ching Hang Shu, Sally	Senior Operation Officer (Customer Service)
Agriculture, Fisheries and Conservation Department	Ms Cheung Tak Yee, Betty	Deputy Departmental Secretary (General)
Buildings Department	Ms Lin Qi	Survey Officer (B)/D5-1
Customs and Excise Department	Ms Chue Choi Sheung	Chief Customs Officer
Customs and Excise Department	Ms Lam Yim Lan	Senior Trade Controls Officer (Intelligence Coordination) 1
Consumer Council	Ms Lam Man Chee, Elli	Complaints & Advice Officer
Civil Engineering and Development Department	Ms Cheung Lok Man	Engineer/Public Relations 2
Civil Engineering and Development Department	Mr Kan Hon Shing	Chief Engineer/East 3
Companies Registry	Ms Li On Ki, Bertha	Companies Registration Officer I (Customer Services) 1
Correctional Services Department	Mr Chow Wing Kai	Principal Officer (Administration) 2, Stanley Prison
Development Bureau	Mr Kwok Chun Wai	Assistant Secretary (Works Policies 2) 1
Drainage Services Department	Mr Ho Chuen Yan, Robert	Engineer/Customer Services
Drainage Services Department	Ms Li Hiu Kwan, Huky	Engineer/Consultants Management 8
Estate Agents Authority	Ms Lee Pui Wa, Ivy	Manager (Licensing)
Estate Agents Authority	Ms Kong Yuen Man, Mandy	Officer (Complaints)
Electrical and Mechanical Services Department	Mr Kwong Wai Lung	Mechanical Inspector/Transport Services 1
Equal Opportunities Commission	Ms Chan Chok Kuan	Senior Equal Opportunities Officer
Equal Opportunities Commission	Mr Tam Ka Hang	Senior Equal Opportunities Officer (Complaint Services)

Appendix 1

Name of Department/Organisation	Name	Post
Employees Retraining Board	Ms Wong Mei Li, Millie	Manager (Practical Skills Training and Assessment Centre)
Employees Retraining Board	Ms Chak Woon Ting	Clerk (Placement Services) 2
Food and Environmental Hygiene Department	Mr Ngai Chun Leung	Health Inspector (Contract Management) Tai Po - 2
Food and Environmental Hygiene Department	Mr Tin Siu Fung	Health Inspector (Cleansing Special Duty) Sham Shui Po
Fire Services Department	Mr Leung Yau Shing	Assistant Divisional Officer (Anti-illicit Fuelling Activities Task Force)
Hospital Authority	Ms So Yuen Chun	Senior Manager
Hospital Authority	Dr Chan Yin Yan, Anne	Associate Consultant
Home Affairs Department	Mr Cheng Chi Wing	Liaison Officer i/c (West) 1, Sha Tin District Office
Hong Kong Examinations and Assessment Authority	Ms So Wing Yee, Winky	Assistant Officer - Examinations Administration
Hong Kong Examinations and Assessment Authority	Ms Lam Yun Ki, Suki	Senior Officer - Examinations Administration
Highways Department	Mr Lee Wai	Works Supervisor I/RC 2
Highways Department	Ms Leung Yuen Hei	Senior Maintenance Engineer/Kowloon East
Insurance Authority	Ms Wong Yuk Ping, Joanne	Senior Manager
Immigration Department	Mr Au Tsz Kin, Simon	Acting Senior Immigration Officer (Registration of Persons) Hong Kong/Operations Support
Immigration Department	Mr Lo Siu Lun	Senior Immigration Officer (Management Audit) Audit
Judiciary	Ms Lee Yuen Kwan, Crystal	Senior Judiciary Executive (Complaints)
Legal Aid Department	Ms Chau Ming Wai	Senior Legal Aid Counsel/Civil Litigation 2
Legal Aid Department	Mr Leung Kwan Tong	Senior Law Clerk I/Kowloon Branch Office (IASU)
Land Registry	Ms Wong Ka Man, Carmen	Land Registration Officer I/Search and Departmental Services (1)
Land Registry	Ms Chan Kuen Kuen, Meibo	Senior Clerical Officer/Registration D

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Name of Department/Organisation	Name	Post
Mandatory Provident Fund Schemes Authority	Ms Wong Suet Yee	Senior Officer (Enforcement) 2
Mandatory Provident Fund Schemes Authority	Ms Lam Mei Yee	Inspector 4
Office of the Privacy Commissioner for Personal Data	Ms Li Hoi Ling, Joyce	Assistant Personal Data Officer
Office of the Privacy Commissioner for Personal Data	Ms Yung Kit Ying, Natalie	Assistant Personal Data Officer
Planning Department	Ms Chan Wai Ping	Senior Survey Officer/Technical Services
Post Office	Ms So Wai Man, Sonia	General Manager (Mail Distribution)
Securities and Futures Commission	Mr Wong Kit Ching	Manager
Social Welfare Department	Mr Tse Yat Wah	Assistant Social Work Officer 3/Tuen Mun (West) Integrated Family Service Centre
Social Welfare Department	Ms Chan Tak Ming, Virginia	Officer-in-charge of Medical Social Services Unit, Pamela Youde Nethersole Eastern Hospital (Psychiatric Department)
Transport Department	Mr Wong Kwok Leung	Senior Engineer 4/Transport Planning
Transport Department	Mr Cheng Kwan Nang, Clarence	Senior Engineer/Central and Western
Working Family and Student Financial Assistance Agency	Ms Wong Sin Ying, Stella	Assistant Clerical Officer (Communication)
Water Supplies Department	Mr Kan Ka Man	Engineer/New Territories West (Customer Services) Inspection
Water Supplies Department	Mr Leung Chin Hung	Engineer/New Territories East (Distribution)1