Breakdown of Statistics on Information Security Incidents Handled by the Hong Kong Computer Emergency Response Team Coordination Centre

Incident Category	2018	2019	2020
Botnet	3 783	4 922	4 154
Phishing (including phishing emails and websites)	2 101	2 587	3 483
Malicious Software (including ransomware)	3 181	1 219	181
Distributed Denial-of-Service (DDoS) Attacks	17	37	53
Hacker Intrusion/Web Defacement	59	48	36
Others[Note]	940	645	439
Total (number of cases)：	**10 081**	**9 458**	**8 346**

Note: Including identity theft, data leakage, etc.