

Government Public Transport Fare Concession Scheme for the Elderly and Eligible Persons with Disabilities (\$2 Scheme)

Press Conference

June 30, 2021

Launch Date of Enhancement and Anti-abuse Measures

The enhancement and anti-abuse measures under the \$2 Scheme announced by the Government on January 12 this year will be launched from **February 27, 2022 (Sunday)**. The measures include —

- Implementing the lowering of the eligible age from 65 to 60 on the strict condition that persons aged 60 to 64 must apply for and use Personalised Octopus Cards tailor-made for the \$2 Scheme with personal photo and Chinese and English name, benefitting more than 600 000 persons
- Extending the \$2 Scheme to red minibuses, kaitos and tramways on the condition of their strict compliance with the Transport Department's monitoring conditions prior to their admission



JoyYou Card

詳情

- New beneficiaries aged 60 to 64 **must** apply and use a **JoyYou Card**, a Personalised Octopus Card tailor-made for the \$2 Scheme which carries a personal photo and the Chinese and English name of the applicant to enjoy the \$2 concessionary fare
- Each eligible person will be issued with **one** JoyYou Card only and must present their JoyYou Card to the drivers and staff of public transport operators for identification when they enjoy the \$2 concessionary fare
- Aged 65 or above under the \$2 Scheme may continue to use their Anonymous Elder or Personalised Octopus Cards at present to enjoy the \$2 concessionary fare. The Government will announce their application arrangements of JoyYou Card in the first quarter of 2022
- Eligible persons with disabilities may continue to use their Personalised Octopus Cards with a valid "Persons with Disabilities Status" now to enjoy the \$2 concessionary fare and card replacement is **not required**



Application Period of JoyYou Card

- Application period of JoyYou Card will start on August 2, 2021 in phases. Hong Kong residents aged 60 to 64 should apply the JoyYou Card according to their year of birth as set out in the following table:

Application Period	Year of Birth
August 2 to 31, 2021	1957
September 1 to 30, 2021	1958
October 1 to 31, 2021	1959
November 1 to 30, 2021	1960
December 1 to 31, 2021	1961
From January 1, 2022 onwards	Persons reaching the age of 60 in three months

How to Apply for a JoyYou Card

- JoyYou Cards issued prior to the effective day (February 27, 2022) can only be used as normal Adult Octopus Cards. Therefore, eligible persons aged 60 to 64 **do not** need to apply early
- The Government will subsidise the \$20 administrative fee for the **first** application of eligible persons. Holders of Hong Kong Identity Card aged 60 to 64 may apply for a JoyYou Card with ways below:

1. By posting the application form

- Paper application forms with return envelope will be available at over 330 distribution points. The completed application forms can be submitted by dropping into posting boxes of Hongkong Post directly
- Application form can also be downloaded from JoyYou Card webpage but without return envelope

2. Via Octopus App mobile application

- The mobile application can be downloaded from JoyYou Card webpage



JoyYou Card Webpage

詳情

- The JoyYou Card webpage (www.octopus.com.hk/joyyou/en) features videos illustrating the detailed steps of filling in the application form and using the mobile application to submit application

樂悠咭申請表
JoyYou Card Application Form

八達通 Octopus JoyYou Card

香港永久性居民身份證
HONG KONG PERMANENT IDENTITY CARD

任君珩
YAM, Kwan Hang Jasmine
2621 2535 5174
出生日期 Date of Birth: 01-01-1958
女 F
15-09-18
C668668(E)

填寫此申請表前，必須小心細閱及明白第1頁的申請須知。申請人姓名及香港身份證號碼必須與香港身份證上的資料相符。
Before completing this application form, please read carefully the Notes for Application on page 1 of this application form. The names and HKID No. in this application form must be the same as shown on the Hong Kong Identity Card.
*必須填寫Mandatory fields / 請用黑色或藍色原子筆以正楷填寫Please complete in BLOCK LETTERS using black or blue pen.

中文姓名 姓 任 名 君珩
Chinese Name Family Name Given Name

*英文姓名 姓 YAM 名 Kwan Hang Jasmine
*English Name Family Name Given Name

*香港身份證號碼
*Hong Kong Identity Card Number C668668 (E)

聯絡電話Contact Phone No.
*手提電話(以收取短訊)連(區號)
*Mobile (For receiving SMS)&(Area Code) 852 1234 5678 住宅 Home 852 0123 4567



Distribution Points of Application Form

- Paper application forms with return envelope will be distributed at over 330 distribution points across the territory below. The distribution points can be found in the JoyYou Card webpage (www.octopus.com.hk/joyyou/en)



97 MTR stations with Customer Service Centres (except Racecourse Station)



20 Home Affairs Enquiry Centres of District Offices



4 Licensing Offices of Transport Department



Over 210 District Elderly Community Centres, Neighbourhood Elderly Centres and Social Centres for the Elderly subvented by the Government



Delivery of JoyYou Card by Post

- The JoyYou Card will be sent by Octopus Cards Limited (OCL) to the applicant's Hong Kong postal address in four weeks upon receipt of the completed application
- OCL will notify the applicant via SMS —
 - To acknowledge receipt of application and provide the application reference number to the applicant
 - To inform the applicant before delivering the JoyYou Card by post
- Please note that OCL will **not** request the applicant via SMS to pay any fee



Using JoyYou Card

詳情

- JoyYou Card holders should load more than \$50 to the card at the existing channels of Octopus add-value before initial use to cover the \$50 as the refundable deposit charged by the OCL
- Eligible persons aged 60 to 64 can **automatically** enjoy the \$2 concessionary fare with JoyYou Card from **February 27, 2022**



Extension to Red Minibuses, Kaitos and Tramways

- From February 27, 2022, all eligible persons may enjoy the \$2 concessionary fare on tramways and the red minibus and kaito routes approved by the Transport Department, in addition to MTR, franchised buses, ferries and green minibuses. A logo of the \$2 Scheme will be displayed at the approved red minibuses and kaitos that join the \$2 Scheme



- Persons aged 60 to 64 may enjoy the \$2 concessionary fare on public transports that have joined the \$2 Scheme. Persons aged 65 or above can continue to enjoy the existing concessions on trams and Star Ferry
- The Transport Department is accepting applications from operators of red minibuses and kaitos, and will release details of the routes of red minibuses and kaitos that join the \$2 Scheme in the first quarter of 2022

Enquiries

詳情

- Octopus Customer Service Hotline: **2266 2222**
- JoyYou Card Webpage
www.octopus.com.hk/joyyou/en
- The Government Television Announcement in the Public Interest will remind the eligible persons to submit their application in phases according to the designated periods

