

**List of follow-up actions taken
by the private laboratory concerned**

- Improved laboratory procedures and practice, where relevant tools and kits have been replaced to avoid potential cross-contamination of specimens, and more frequent assessments are conducted to prevent environmental contamination
- Stepped up training and put in place examination and certification to ensure compliance with standard operating procedures
- Established a dedicated team which would audit the whole testing process at a more frequent interval, apart from prescheduled internal audit
- Set up new workflow to support procedures for handling preliminary positive samples
- Invested on automation machines which would address issues related to staff fatigue and help standardise the testing process
- Enhanced human resources measures, including manpower deployment and provision of suitable personal protection equipment