

**Number of ambulances stationing at the ambulance depots of
the Fire Services Department**

	Ambulance Depot (AmbDep)	Number of ambulances^{(1) (2)}
Hong Kong and Islands	Braemar Hill AmbDep	6
	Chai Wan Ambulance Station	6
	Morrison Hill AmbDep	11
	Sai Wan Ho AmbDep	10
	Aberdeen AmbDep	8
	Mount Davis AmbDep	7
	Pokfulam AmbDep	9
Kowloon	Kowloon Tong AmbDep	8
	Lam Tin AmbDep	14
	Ngau Tau Kok AmbDep	9
	Po Lam AmbDep	10
	Tai Chik Sha AmbDep	3
	Wong Tai Sin AmbDep	12
	Ma Tau Chung AmbDep	10
	Cheung Sha Wan AmbDep	10
	Ho Man Tin AmbDep	4
	Lai Chi Kok AmbDep	5
	Mong Kok AmbDep	6
	Pak Tin AmbDep	6
	Tsim Tung AmbDep	7
	Yau Ma Tei AmbDep	4
New Territories	Fanling AmbDep	12
	Lau Fau Shan AmbDep	8
	Sheung Shui AmbDep	8
	Tai Po AmbDep	15
	Tin Shui Wai AmbDep	10
	Castle Peak Bay AmbDep	8
	Sham Tseng AmbDep	2
	Tuen Mun AmbDep	12
	Yuen Long AmbDep	13
	Lei Muk Shue AmbDep	6
	Ma On Shan AmbDep	6
	Sha Tin AmbDep	11
	Tim Sum AmbDep	8
	Kwai Chung AmbDep	6
	Penny's Bay AmbDep	2
	Tung Chung AmbDep	11
	Tsuen Wan AmbDep	10
	Tsing Yi AmbDep	4
Hong Kong-Zhuhai-Macao Bridge AmbDep	5	
Total		322

Note (1): The above numbers include ambulances stationed at nearby fire stations. They represent the number of ambulances on day shift. There are comparatively less ambulances at each ambulance depot in accordance with the change in demand for ambulance service at night, during weekend and holiday.

Note (2): 12 hospital transfer ambulances are included.

**Number of emergency calls, hospital transfer calls and non-emergency calls in
Hong Kong and Islands, Kowloon and the New Territories
from 2018 to 2020⁽¹⁾**

Types of calls (Year 2018)	Hong Kong and Islands	Kowloon	New Territories	Total
Emergency calls	127,128	291,798	329,851	748,777
Hospital transfer calls	11,623	12,631	30,388	54,642
Non-emergency calls ⁽²⁾	1,266	-	-	1,266

Types of calls (Year 2019)	Hong Kong and Islands	Kowloon	New Territories	Total
Emergency calls	128,991	296,679	341,009	766,679
Hospital transfer calls	10,194	12,781	31,448	54,423
Non-emergency calls ⁽²⁾	1,048	-	-	1,048

Types of calls (Year 2020)	Hong Kong and Islands	Kowloon	New Territories	Total
Emergency calls	104,526	247,560	288,150	640,236
Hospital transfer calls	7,367	11,682	27,781	46,830
Non-emergency calls ⁽²⁾	1,096	822	804	2,722

Note (1): Under normal circumstances, the Fire Services Department (FSD) will dispatch the ambulances which can arrive at the scene soonest to handle the emergency ambulance calls. In day-to-day mobilisation, the Fire Services Communications Centre will dispatch ambulances to other ambulance depots for stand-by according to the operation situation of individual ambulance depot, so as to make good use of emergency ambulance resources and handle the demand of each district for emergency ambulance service in a more flexible approach. To better reflect the situation of ambulance depots handling the actual demand for ambulance calls, the tables set out the number of calls in Hong Kong and Islands, Kowloon and the New Territories.

Note (2): The FSD provides “non-emergency call” ambulance service in outlying islands. Moreover, since the outbreak of COVID-19, the FSD has also been providing “non-emergency call” ambulance service to convey patients with confirmed COVID-19 to various community treatment facilities according to the arrangement agreed with the Department of Health and the Hospital Authority. Therefore, the FSD has also provided “non-emergency call” ambulance service in Hong Kong, Kowloon and the New Territories in 2020.