

Banking complaints handled by the HKMA

June 2022	Conduct-related issues	General banking services^{Note}	Total
In progress as at 31 May 2022	155	680	835
Received in June 2022	24	339	363
Completed in June 2022	(26)	(224)	(250)
In progress as at 30 June 2022	153	795	948

Note

These are complaints concerning service quality and commercial disputes.