

**Number of Complaints
Involving Properties Outside Hong Kong
Received by Government Departments / Organisations**

(1) Constitutional and Mainland Affairs Bureau –

Year	Total ¹
2021	35
2022 (as at 31 October)	75

(2) Customs and Excise Department –

Year	Country/Region Involved (Number of cases)	Total
2021	Mainland (54) Australia (1) Japan (1) Malaysia (1) Singapore (1) Thailand (1) United Kingdom (1)	60
2022 (as at 31 October)	Mainland (1) Japan (1) United Kingdom (1)	3

(3) Police –

Year	Country/Region Involved (Number of cases)	Total
2021	Mainland (1) Cambodia (1) Indonesia (1) Malaysia (1) Philippines (1) Singapore (1) Europe ² (1)	7
2022 (as at 30 September) ³	Mainland (1) Malaysia (2)	3

¹ Include only requests for assistance involving real estates in the Mainland.

² The complainant is not aware of the exact location of the relevant property outside Hong Kong.

³ The number of complaints involving properties outside Hong Kong received by the Police in October 2022 is not available yet.

(4) Consumer Council –

Year	Country/Region Involved (Number of cases)	Total
2021	Mainland (146) Australia (4) Cambodia (1) Canada (1) Japan (2) Thailand (4) United Kingdom (9)	167
2022 (as at 31 October)	Mainland (21) Japan (2) Malaysia (1) Thailand (5) United Kingdom (6) Vietnam (1)	36

(5) Estate Agents Authority –

Year	Country/Region Involved (Number of cases)	Total
2021	Mainland (16) Australia (1) Dubai (1) Thailand (3)	21
2022 (as at 31 October)	Mainland (55) United Kingdom (1)	56

(6) Securities and Futures Commission –

Year	Country/Region Involved (Number of cases)	Total
2021	Mainland (38) Australia (1) Japan (1) Malaysia (1) Thailand (3) United Kingdom (6) United States (1) Unspecified by complainant (10)	61
2022 (as at 31 October)	Mainland (29) Australia (1) Portugal (1) United States (1)	33