

List of winners for the Civil Service Outstanding Service Award Scheme 2022

<p>Excellence in Partnership</p> <p><u>Gold Prize:</u> Health Bureau, Development Bureau, Architectural Services Department, Buildings Department, Civil Aid Service, Civil Aviation Department, Civil Engineering and Development Department, Customs and Excise Department, Department of Health, Drainage Services Department, Electrical and Mechanical Services Department, Environmental Protection Department, Hong Kong Fire Services Department, Hong Kong Police Force, Lands Department, Leisure and Cultural Services Department, Tourism Commission, Transport Department, Water Supplies Department <i>[Together We Build]</i> <i>(Building over 4 000 quarantine units in ten construction sites (e.g. Penny's Bay) within a very tight schedule, which greatly relieved the pressure on the demand for quarantine camps during the epidemic.)</i></p> <p><u>Silver Prize:</u> Electrical and Mechanical Services Department, Food and Environmental Hygiene Department <i>[Technological Innovation Boosting the Cemeteries and Crematoria Services]</i> <i>(Optimising the workflow of handling post-funeral arrangements through adoption of technological innovation and active collaboration with the trade and stakeholders.)</i></p> <p><u>Bronze Prize:</u> Architectural Services Department, Environment and Ecology Bureau, Food and Environmental Hygiene Department, Leisure and Cultural Services Department <i>[FEHD Skylight Market]</i> <i>(Adopting "Modular Integrated Construction" method for the first time to construct a modern market at the open space adjacent to Tin Sau Road Park in Tin Shui Wai.)</i></p> <p><u>Meritorious Award:</u> Development Bureau, Highways Department <i>[Heritage Reborn: Restoration of Duddell Street Steps and Gas Lamps]</i> <i>(Restoring Duddell Street Steps and Gas Lamps and facilitating the transmission of experience in restoration of monuments.)</i> Drainage Services Department, Environmental Protection Department <i>[Sewage Surveillance]</i> <i>(Tracing the epidemic development in the community through collaborating with the University of Hong Kong to develop a sewage surveillance system.)</i> Department of Health, Architectural Services Department, Electrical and Mechanical Services Department, Hong Kong Police Force, Transport Department, Water Supplies Department <i>[Temporary Body Storage Facility near Fu Shan Public Mortuary]</i> <i>(Provision of over 2 000 temporary storage spaces to handle dead bodies with due respect in the 5th wave of epidemic.)</i></p>	<p>Highways Department, Home Affairs Department, Transport Department <i>[Saving a Stonewall Tree]</i> <i>(Saving a stonewall tree located on a slope at Bonham Road through technology application, and enhancing the maintenance and conservation work on stonewall trees.)</i> Leisure and Cultural Services Department, Development Bureau, Architectural Services Department, Hong Kong Observatory <i>[Centenary of the Bell - Revival of Bell Chiming of the Tsim Sha Tsui Clock Tower]</i> <i>(Enabling the Clock Tower to chime everyday again through active collaboration with various experts.)</i></p> <p>Excellence in Service Enhancement (Large Department Category)</p> <p><u>Gold Prize:</u> Electrical and Mechanical Services Department <u>Silver Prize:</u> Correctional Services Department <u>Bronze Prize:</u> Hong Kong Fire Services Department <u>Meritorious Award:</u> Immigration Department</p> <p>Excellence in Service Enhancement (Small Department Category)</p> <p><u>Gold Prize:</u> Hong Kong Observatory <u>Silver Prize:</u> Security Bureau <u>Bronze Prize:</u> Companies Registry <u>Meritorious Award:</u> Planning Department</p> <p>Excellence in Team Collaboration (General Service)</p> <p><u>Gold Prize:</u> Highways Department <i>[Rebuild with Innovation]</i> <i>(A high risk works project on the demolition of the Yau Ma Tei Carpark Building that supporting the Gascoigne Road Flyover.)</i></p> <p><u>Silver Prize:</u> Hong Kong Fire Services Department <i>[Together against COVID-19]</i> <i>(Co-ordinating inter-departmental operations to fight against the 5th wave epidemic through deploying resources for ambulance service flexibly.)</i></p> <p><u>Bronze Prize:</u> Housing Department <i>[Cash Allowance Trial Scheme]</i> <i>(Providing cash allowance to alleviate the financial burden faced by around 160 000 grass-roots families who have been waiting for public rental housing for a long period of time.)</i></p> <p><u>Meritorious Award:</u> Agriculture, Fisheries and Conservation Department <i>[Same Roots · Same Origins]</i> <i>(Exploring and conserving the cultural heritage in the villages of Hong Kong Geopark and turning them into education and ecotourism resources.)</i> Drainage Services Department <i>[Rivers in the City · Low Carbon Future]</i> <i>(Integrating rivers into the community by adopting green technologies to facilitate greening of channels and ecological conservation.)</i></p>	<p>Hong Kong Police Force <i>[Narcotics Bureau's Anti-Drugs Campaign]</i> <i>(Adopting new approaches and technologies to establish a fresh and positive image for anti-drugs campaign.)</i> Immigration Department <i>[Immigration Department Tuen Mun Regional Office]</i> <i>(Provision of first one-stop service platform for various personal documentations in Hong Kong at Tuen Mun Regional Office.)</i> Leisure and Cultural Services Department <i>[The Remaking of Hong Kong Museum of Art]</i> <i>(Promoting art and East-meets-West cultural exchange by adopting new positioning, branding, promotional strategies and technologies.)</i></p> <p>Excellence in Team Collaboration (Specialised Service)</p> <p><u>Gold Prize:</u> Hong Kong Police Force <i>[Let's T.A.L.K.' Child Protection Campaign]</i> <i>(A large-scale education and publicity campaign on child protection to raise public awareness of child protection.)</i></p> <p><u>Silver Prize:</u> Drainage Services Department <i>[A Playful "Pump Park"]</i> <i>(Enhancing the Kwun Tong Sewage Pumping Station located between Kwun Tong Bypass and Wai Yip Street and constructing a green "Pump Park".)</i></p> <p><u>Bronze Prize:</u> Hong Kong Police Force <i>[Animal Watchers Programme]</i> <i>(Raising public awareness of caring for animals and sharing joint responsibility for combatting animal crime through collaborating with the community.)</i></p> <p><u>Meritorious Award:</u> Civil Engineering and Development Department <i>[Cycle Track between Tsuen Wan and Tuen Mun - Advance Works]</i> <i>(Adopting an incremental approach to construct and open the cycle track between Tsuen Wan and Tuen Mun by phases.)</i> Electrical and Mechanical Services Department <i>[Work Together to Fight the Epidemic]</i> <i>(Adopting an incremental approach to construct electrical and mechanical systems in hospitals rapidly.)</i> Housing Department <i>["Zero Irrigation System" - Rainwater Harvesting for Eco-friendly Planting]</i> <i>(Developing a "Zero Irrigation System" that reuses rainwater for landscape irrigating to increase the sustainability of public housing.)</i></p>
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<p>Excellence in Team Collaboration (Internal Service) <u>Gold Prize:</u> Architectural Services Department <i>[TechnoLand - We Build Our City, Turn Lines to Dreams] (Manifestation of architectural design in a common 3D digital platform to facilitate the collaboration among professionals of different disciplines.)</i></p> <p><u>Silver Prize:</u> Electrical and Mechanical Services Department <i>[Round-the-clock Monitoring of Community Vaccination Centres] (Developing electrical and mechanical monitoring systems to ensure the smooth operation of Community Vaccination Centres.)</i></p> <p><u>Bronze Prize:</u> Hong Kong Fire Services Department <i>[Converging Knowledge Connecting Wisdom] (Enabling the transmission of professional skills and knowledge through implementing an internal Knowledge Management system.)</i></p> <p><u>Meritorious Award:</u> Electrical and Mechanical Services Department <i>[Innovation Facilitator] (Facilitating the application of new technologies and collaboration between government departments and I&T industry through the provision of one-stop support.)</i> Hong Kong Police Force <i>[e-Ticketing Scheme] (Designing and launching e-Ticketing mobile applications to streamline workflow and minimise human errors.)</i> Hong Kong Police Force <i>[The Fourth Generation Command and Control Communications System (CC4) Radio] (Applying various innovative technologies in the CC4 Radio to enhance the overall operational efficiency of the Force.)</i></p> <p>Excellence in Team Collaboration (Regulatory Service) <u>Gold Prize:</u> Electrical and Mechanical Services Department <i>[The Digital Log-books for Lifts and Escalators] (Developing the digital log-books for lifts and escalators for joint monitoring of system security with various stakeholders.)</i></p> <p><u>Silver Prize:</u> Hong Kong Fire Services Department <i>[Work Together, Stay Safe from COVID-19] (Processing the approval of building plan and acceptance inspection of fire service installations at top speed, such that anti-epidemic facilities can put into operation safely.)</i></p> <p><u>Bronze Prize:</u> Companies Registry <i>[Money Lenders Section] (Enhancing the regulation of money lenders.)</i></p>	<p><u>Meritorious Award:</u> Electrical and Mechanical Services Department <i>[Advance Inspection Booking System for Lifts and Escalators Major Alteration Works] (Developing advance inspection booking system for lifts and escalators to enable every staff involved to plan and monitor works projects flexibly.)</i></p> <p>Excellence in Team Collaboration (Management of Crisis) <u>Gold Prize:</u> Housing Department <i>[Conversion of Chun Yeung Estate into a Quarantine Centre and the Subsequent Reinstatement] (Conversion of Chun Yeung Estate into a Quarantine Centre and the subsequent reinstatement works at top speed.)</i></p> <p><u>Silver Prize:</u> Electrical and Mechanical Services Department <i>[Together, We Filter out the Virus] (Developing an IoT-enabled Mobile Modular HEPA Unit in collaboration with the industry to retrofit general wards into isolation wards for hospitals at low costs.)</i></p> <p><u>Bronze Prize:</u> Hong Kong Police Force <i>[Know the Fact • Rumours and Lies Can Never Be Right] (Verifying facts swiftly and combating false information that incites hatred and related crimes in order to maintain public confidence in the Force.)</i></p> <p><u>Meritorious Award:</u> Correctional Services Department <i>[CSD Mask Production] (Making an unprecedented move to produce surgical masks round-the-clock at Lo Wu Correctional Institution for frontline anti-epidemic personnel.)</i> Electrical and Mechanical Services Department <i>[E&M 100 - CHT Rescue Team] (Sparing no effort in repairing damaged facilities at Cross-Harbour Tunnel through the provision of professional electrical and mechanical support.)</i> Housing Department <i>[Conversion of 3 000 Public Housing Units into Community Isolation Facilities at Top Speed] (Conversion of three newly built public estates into Quarantine Centres and the subsequent reinstatement works at top speed.)</i></p> <p>Innovation and Technology Awards (Best Use of Technology) <u>Gold Prize:</u> Environmental Protection Department <i>[Licence to Clean - Robot, Wisdom and Combat] (Facilitating the law enforcement work of staff by integrating frontline practical experience in enforcement, team wisdom and applying innovative technologies.)</i></p>	<p><u>Silver Prize:</u> Electrical and Mechanical Services Department <i>[Digitalisation Journey - E&M 2.0] (Making continuous improvement in innovation and technology to provide digitised electrical and mechanical engineering solutions for government departments.)</i></p> <p><u>Bronze Prize:</u> Drainage Services Department <i>[Smart Caverns IT Driven] (Adopting innovation and technology, and green construction methods to enhance the "Relocation of Sha Tin Sewage Treatment Works to Caverns" works project.)</i></p> <p>Innovation and Technology Awards (Best Citizen-centric Innovation) <u>Gold Prize:</u> Immigration Department <i>[Connecting the Globe with Advanced Technology: Next Generation Electronic Passport System] (Introducing smart elements into the Next Generation Electronic Passport System to maximise operational efficiency with a view to promoting the full digitalisation of government services.)</i></p> <p><u>Silver Prize:</u> Office of the Government Chief Information Officer <i>["LeaveHomeSafe" - Targeted Anti-epidemic Measures Using Innovation and Technologies] (Launching the "LeaveHomeSafe" mobile application to support Government's targeted anti-epidemic measures.)</i></p> <p><u>Bronze Prize:</u> Transport Department <i>[Easy Park, Easy Pay] (Launching new on-street parking meters to facilitate users to look for vacant spaces, park their vehicles, pay fees and extend parking time easily.)</i></p> <p>Innovation and Technology Awards (Best Stakeholder Collaboration) <u>Gold Prize:</u> Electrical and Mechanical Services Department <i>[E&M InnoPortal] (Matching suitable Greater Bay Area and local I&T parties with government departments and public organisations for piloting I&T initiatives with an aim to pursuing the development of Hong Kong into a smart city.)</i></p> <p><u>Silver Prize:</u> Office of the Government Chief Information Officer <i>[Effective Support for Consumption Voucher Scheme by Leveraging Technology] (A first ever measure that boosts local consumer consumption. With a wider use of information technologies, the disbursement of consumption voucher was more efficient and effective.)</i></p> <p><u>Bronze Prize:</u> Civil Engineering and Development Department <i>[Tung Chung New Town Extension - Reclamation and Advance Works] (Adopting a real-time "Digital Twin" technology to simulate the construction site in a virtual space so as to enhance the day-to-day management and collaboration in the project team.)</i></p>
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