

Registration of Persons (ROP) Offices

Service provided: First-time application for adult or juvenile identity card; replacement of identity cards which have been lost, destroyed damaged or defaced; amendment of the particulars printed on identity cards or registration for identity card for new arrivals.

Internet appointment booking: www.gov.hk/icbooking

Telephone appointment booking: 2598 0888

Addresses and working hours of ROP Offices are as follows:

ROP Offices	Addresses	Working Hours*
ROP – Hong Kong Office	8/F, Immigration Tower, 7 Gloucester Road, Wan Chai	Monday to Friday: 8:45am - 4:30pm Saturday: 9:00am - 11:30am
ROP – Kowloon Office	3/F, Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Sham Shui Po	Monday to Friday: 9:00am - 4:30pm Saturday: 9:00am - 12:30pm
ROP – Kwun Tong Office	Office 3, 2/F, Manulife Financial Centre, 223-231 Wai Yip Street, Kwun Tong	Monday to Friday: 9:00am - 12:45pm; 2:00pm - 4:30pm Saturday: 9:00am - 12:30pm
ROP – Tuen Mun Office	3/F, Tuen Mun Siu Lun Government Complex, 19 Siu Lun Street, Tuen Mun	
Immigration and ROP – Fo Tan Office	Shops 405-407, 4/F, Jubilee Square, 2-18 Lok King Street, Fo Tan	
Immigration and ROP – Yuen Long Office	1/F, Yuen Long Government Offices, 2 Kiu Lok Square, Yuen Long	

*All ROP offices are closed on Sundays and public holidays

Smart Identity Card Replacement Centres (SIDCCs)

Service provided: Application for new smart identity cards under the Territory-wide Identity Card Replacement Exercise.

Internet appointment booking: www.gov.hk/newicbooking

Telephone appointment booking: 2121 1234

All SIDCCs are open from 8 am to 10 pm, Mondays to Saturdays (except public holidays). Their addresses are as follows:

SIDCCs	Addresses
Hong Kong Island Smart Identity Card Replacement Centre	Room 200, 2/F, Shui On Centre, 6-8 Harbour Road, Wan Chai
East Kowloon Smart Identity Card Replacement Centre	Unit 1, 2/F, Manulife Financial Centre (registration service) and Unit 1B, 3/F, Manulife Financial Centre, Tower A (collection service), 223-231 Wai Yip Street, Kwun Tong
West Kowloon Smart Identity Card Replacement Centre	12/F, Gala Place, 56 Dundas Street, Mong Kok
Tsuen Wan Smart Identity Card Replacement Centre	Shop S201, 2/F, Smartland, 50 Texaco Road, Tsuen Wan
Sha Tin Smart Identity Card Replacement Centre	Shop G26, G/F (registration service) and Shop 123, 1/F (collection service), Kings Wing Plaza 1, 3 On Kwan Street, Shek Mun, Sha Tin
Sheung Shui Smart Identity Card Replacement Centre	7/F, Spot, 48 Lung Sum Avenue, Sheung Shui
Tuen Mun Smart Identity Card Replacement Centre	Shop L414B, Level 4, Leung King Plaza, Leung King Estate, 31 Tin King Road, Tuen Mun
Yuen Long Smart Identity Card Replacement Centre	Shop 50, G/F, Manhattan Plaza, 23 Sai Ching Street, Yuen Long

Tseung Kwan O Smart Identity Card
Replacement Centre

Shop 20-26, G/F, Corinthia By The Sea, 23
Tong Yin Street, Tseung Kwan O, Sai Kung