

Annex 3

**Number of Major Specialist Outpatient New Cases and
Respective Median (50th Percentile) Waiting Time in
Each Hospital Cluster of HA in the Past Three Years**

2020

Hospital Cluster	Specialty	Priority 1 (Urgent)		Priority 2 (Semi-urgent)		Routine (Stable)	
		Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)
HKEC	ENT	455	<1	2 204	7	6 516	29
	GYN	637	<1	386	5	3 475	26
	MED	1 080	1	3 399	5	8 865	28
	OPH	4 234	<1	1 798	7	5 979	33
	ORT	1 195	1	1 564	5	7 718	35
	PAE	113	<1	587	3	112	8
	PSY	218	1	907	3	2 184	15
	SUR	978	1	3 359	7	9 621	47
HKWC	ENT	1 468	<1	2 017	6	3 092	26
	GYN	1 209	<1	682	5	3 820	41
	MED	2 288	<1	1 581	4	12 344	30
	OPH	3 127	1	1 427	6	4 062	56
	ORT	1 115	1	1 235	3	7 718	19
	PAE	114	<1	256	3	1 116	12
	PSY	527	1	1 018	4	1 772	18
	SUR	2 573	<1	2 312	4	9 250	26
KCC	ENT	1 410	<1	1 997	4	12 612	77
	GYN	969	<1	2 337	5	7 119	20
	MED	1 406	1	3 335	5	17 867	76

Hospital Cluster	Specialty	Priority 1 (Urgent)		Priority 2 (Semi-urgent)		Routine (Stable)	
		Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)
	OPH	7 588	<1	4 606	2	11 376	123
	ORT	1 862	<1	1 933	4	10 684	51
	PAE	1 183	<1	870	4	2 212	10
	PSY	326	1	1 147	4	1 159	14
	SUR	2 991	1	5 276	5	24 248	34
KEC	ENT	1 771	<1	2 249	7	7 215	83
	GYN	1 313	1	802	5	5 512	40
	MED	1 405	1	4 447	6	16 911	68
	OPH	4 851	<1	1 803	7	9 017	23
	ORT	2 838	<1	2 797	6	8 668	66
	PAE	736	<1	425	5	2 291	10
	PSY	242	1	2 064	3	4 740	46
	SUR	1 609	1	4 898	7	16 183	52
KWC	ENT	2 106	<1	1 958	5	10 008	70
	GYN	283	<1	1 442	5	6 780	29
	MED	1 640	1	5 184	5	12 985	80
	OPH	5 878	<1	5 446	1	5 638	27
	ORT	1 766	1	2 482	3	11 205	54
	PAE	1 254	<1	846	3	1 954	12
	PSY	356	<1	967	4	11 355	16
	SUR	2 130	1	5 985	6	18 715	36
NTEC	ENT	2 927	<1	4 447	5	10 152	69
	GYN	2 194	<1	998	5	7 448	49
	MED	2 210	<1	2 983	6	20 545	88
	OPH	5 698	<1	3 035	4	12 289	27

Hospital Cluster	Specialty	Priority 1 (Urgent)		Priority 2 (Semi-urgent)		Routine (Stable)	
		Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)
	ORT	4 033	<1	1 510	5	13 313	59
	PAE	138	1	299	5	2 933	12
	PSY	1 028	1	2 269	4	5 112	57
	SUR	2 136	1	3 218	5	23 628	34
NTWC	ENT	3 212	<1	1 420	4	8 706	40
	GYN	1 307	<1	282	6	4 639	71
	MED	897	<1	3 174	5	10 044	90
	OPH	8 495	<1	2 688	3	6 952	11
	ORT	1 718	1	1 610	6	10 623	79
	PAE	244	1	618	7	1 299	23
	PSY	480	1	1 497	3	4 563	29
	SUR	1 932	1	4 638	6	17 775	59
HA Overall	ENT	13 349	<1	16 292	5	58 301	57
	GYN	7 912	<1	6 929	5	38 793	33
	MED	10 926	<1	24 103	5	99 561	66
	OPH	39 871	<1	20 803	3	55 313	52
	ORT	14 527	<1	13 131	4	69 929	57
	PAE	3 782	<1	3 901	4	11 917	12
	PSY	3 177	1	9 869	3	30 885	24
	SUR	14 349	1	29 686	6	119 420	39

2021

Hospital Cluster	Specialty	Priority 1 (Urgent)		Priority 2 (Semi-urgent)		Routine (Stable)	
		Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)
HKEC	ENT	475	<1	3 206	6	6 482	26
	GYN	797	<1	588	5	3 955	25
	MED	1 033	1	4 062	5	11 556	36
	OPH	4 988	<1	2 660	7	7 900	58
	ORT	1 322	1	1 387	5	8 370	63
	PAE	85	1	750	5	262	9
	PSY	311	<1	1 017	3	2 970	15
	SUR	1 111	1	3 681	7	10 876	53
HKWC	ENT	1 315	<1	2 377	6	3 718	39
	GYN	1 272	<1	760	5	4 252	43
	MED	2 950	<1	1 897	4	13 987	46
	OPH	3 440	1	1 672	7	5 867	60
	ORT	1 120	1	1 782	4	8 474	21
	PAE	169	1	351	5	1 228	12
	PSY	368	1	895	4	2 363	53
	SUR	3 145	<1	2 985	4	11 225	31
KCC	ENT	2 373	<1	2 385	4	12 855	28
	GYN	994	<1	3 078	6	8 389	31
	MED	1 539	1	4 157	5	24 890	77
	OPH	7 178	<1	7 191	4	15 004	133
	ORT	2 048	<1	2 016	4	12 397	51
	PAE	1 400	<1	1 583	3	2 499	8
	PSY	358	<1	1 186	4	1 550	14
	SUR	2 939	1	5 941	5	30 046	41

Hospital Cluster	Specialty	Priority 1 (Urgent)		Priority 2 (Semi-urgent)		Routine (Stable)	
		Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)
KEC	ENT	1 785	<1	2 836	7	7 541	78
	GYN	1 664	1	974	4	6 188	49
	MED	1 989	1	5 756	7	21 185	62
	OPH	5 941	<1	4 678	7	10 213	56
	ORT	3 334	<1	2 701	3	10 651	70
	PAE	804	<1	521	4	3 016	10
	PSY	309	1	2 613	4	5 464	60
	SUR	1 808	1	6 386	6	19 536	50
KWC	ENT	2 276	<1	2 263	5	12 417	91
	GYN	238	<1	1 708	7	8 136	39
	MED	2 059	1	6 465	7	17 719	88
	OPH	6 948	<1	8 258	6	7 064	112
	ORT	1 890	1	3 257	4	14 064	60
	PAE	1 178	<1	1 137	4	2 535	9
	PSY	319	<1	878	5	13 903	23
	SUR	2 216	1	7 149	6	23 688	46
NTEC	ENT	3 185	<1	4 241	5	11 912	57
	GYN	2 481	<1	966	5	9 097	54
	MED	2 818	<1	3 604	7	26 627	82
	OPH	7 029	<1	3 486	4	16 287	70
	ORT	4 878	<1	1 713	5	15 349	48
	PAE	105	<1	390	6	3 570	10
	PSY	1 044	1	2 639	4	6 636	61
	SUR	2 403	<1	3 936	5	28 425	28
NTWC	ENT	3 668	<1	2 022	4	9 947	41

Hospital Cluster	Specialty	Priority 1 (Urgent)		Priority 2 (Semi-urgent)		Routine (Stable)	
		Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)
	GYN	1 357	<1	350	6	5 463	69
	MED	934	<1	2 581	6	13 026	30
	OPH	11 057	<1	4 626	4	8 338	49
	ORT	2 040	<1	2 110	6	11 977	62
	PAE	184	<1	929	5	1 587	19
	PSY	436	1	1 635	3	5 875	61
	SUR	2 203	1	5 377	4	21 460	52
HA Overall	ENT	15 077	<1	19 330	5	64 872	51
	GYN	8 803	<1	8 424	6	45 480	38
	MED	13 322	<1	28 522	6	128 990	61
	OPH	46 581	<1	32 571	5	70 673	67
	ORT	16 632	<1	14 966	4	81 282	55
	PAE	3 925	<1	5 661	4	14 697	11
	PSY	3 145	1	10 863	4	38 761	39
	SUR	15 825	1	35 455	5	145 256	48

2022 (Provisional Figures)

Hospital Cluster	Specialty	Priority 1 (Urgent)		Priority 2 (Semi-urgent)		Routine (Stable)	
		Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)
HKEC	ENT	480	<1	3 242	4	4 450	18
	GYN	691	<1	491	6	3 831	26
	MED	941	1	3 020	5	9 758	46
	OPH	4 045	<1	2 587	5	6 974	52
	ORT	1 206	1	1 301	5	6 479	52

Hospital Cluster	Specialty	Priority 1 (Urgent)		Priority 2 (Semi-urgent)		Routine (Stable)	
		Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)
	PAE	70	1	639	5	254	9
	PSY	269	<1	871	3	3 017	16
	SUR	990	1	3 106	7	10 389	46
HKWC	ENT	913	<1	1 785	7	3 514	64
	GYN	1 162	<1	828	6	3 842	34
	MED	1 806	<1	1 684	4	11 585	40
	OPH	2 364	1	1 585	5	5 968	57
	ORT	1 139	1	1 356	4	7 396	19
	PAE	104	<1	318	6	1 056	11
	PSY	361	1	673	4	1 773	36
	SUR	2 336	<1	2 799	4	9 864	29
KCC	ENT	1 846	<1	1 768	4	12 084	27
	GYN	936	<1	2 728	6	7 246	31
	MED	1 115	1	3 469	5	20 727	71
	OPH	6 335	<1	5 781	2	9 046	55
	ORT	1 865	1	1 833	4	10 847	51
	PAE	1 072	<1	1 393	4	2 503	10
	PSY	208	<1	1 176	4	2 095	16
	SUR	2 474	1	5 077	5	25 617	40
KEC	ENT	1 482	<1	2 337	7	6 181	84
	GYN	1 500	1	780	4	5 572	51
	MED	1 857	1	4 611	6	18 171	58
	OPH	4 957	<1	4 630	6	9 602	70
	ORT	2 734	<1	2 447	3	9 319	71
	PAE	702	<1	503	4	2 630	10

Hospital Cluster	Specialty	Priority 1 (Urgent)		Priority 2 (Semi-urgent)		Routine (Stable)	
		Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)
	PSY	244	1	2 183	3	5 011	48
	SUR	1 738	1	5 025	7	16 809	69
KWC	ENT	1 884	<1	2 097	5	10 137	62
	GYN	226	<1	1 533	6	7 236	42
	MED	1 695	1	5 551	6	14 807	73
	OPH	5 842	<1	5 900	8	7 753	172
	ORT	1 748	<1	3 009	4	11 625	54
	PAE	1 299	<1	1 023	4	2 835	9
	PSY	186	<1	859	4	12 571	27
	SUR	1 909	1	5 836	6	20 430	51
NTEC	ENT	2 397	<1	2 969	4	11 093	52
	GYN	2 130	<1	915	5	7 190	57
	MED	2 359	<1	3 093	6	21 308	57
	OPH	6 171	<1	3 636	4	14 485	49
	ORT	4 119	<1	1 352	4	13 602	42
	PAE	110	<1	379	6	3 338	16
	PSY	920	1	2 301	4	5 863	63
	SUR	2 088	1	2 952	5	25 664	31
NTWC	ENT	3 482	<1	1 279	4	7 897	59
	GYN	1 177	<1	341	6	4 477	64
	MED	927	<1	2 305	6	8 908	36
	OPH	10 234	<1	2 743	4	7 249	53
	ORT	1 767	1	1 612	5	9 339	29
	PAE	235	<1	981	6	1 682	24
	PSY	351	1	1 311	3	5 502	57

Hospital Cluster	Specialty	Priority 1 (Urgent)		Priority 2 (Semi-urgent)		Routine (Stable)	
		Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)	Number of New Cases	Median Waiting Time (Weeks)
	SUR	1 900	1	4 666	5	17 799	50
HA Overall	ENT	12 484	<1	15 477	5	55 356	46
	GYN	7 822	<1	7 616	6	39 394	37
	MED	10 700	1	23 733	6	105 264	56
	OPH	39 948	<1	26 862	4	61 077	56
	ORT	14 578	<1	12 910	4	68 607	48
	PAE	3 592	<1	5 236	5	14 298	12
	PSY	2 539	1	9 374	4	35 832	38
	SUR	13 435	1	29 461	5	126 572	46

Note :

- (1) With effect from 1 October 2022, the waiting time for new case booking at Specialist Out-patient (SOP) Clinics has incorporated integrated clinics.
- (2) Clinics for the same specialty within the same cluster will co-ordinate their provision of services, hence the number of new cases and waiting time for specialist out-patient services is thus reported on a cluster basis.
- (3) The SOP Clinic implemented a triage system in 2004 to determine the priority of new patients for treatment (Priority 1 / Priority 2 / Routine cases). The triage system is only applicable to eight major specialties, namely ENT, GYN, MED, OPH, ORT, PAE, PSY and SUR. Therefore, only the waiting time for these eight major specialties is reported regularly.
- (4) In view of the emergence of the Coronavirus Disease 2019 epidemic in Hong Kong since early 2020, HA has adjusted its services in response to the epidemic. This should be taken into account when comparing the throughput of services provided by HA across the years.

Abbreviations

Specialty

ENT – Ear, Nose & Throat

GYN – Gynaecology
MED – Medicine
OPH – Ophthalmology
ORT – Orthopaedics & Traumatology
PAE – Paediatrics
PSY – Psychiatry
SUR – Surgery

Hospital Cluster

HKEC – Hong Kong East Cluster
HKWC – Hong Kong West Cluster
KCC – Kowloon Central Cluster
KEC – Kowloon East Cluster
KWC – Kowloon West Cluster
NTEC – New Territories East Cluster
NTWC – New Territories West Cluster