Revised Service Performance Rebate:

| Train Service <br> Disruptions | Amount Set Aside per Incident (\$million) |  |  |
| :---: | :---: | :---: | :---: |
|  | Existing <br> Arrangement | New Arrangement |  |
| $\mathbf{~ N o n - p e a k ~ H o u r ~}$ | Peak Hour <br> (Note) |  |  |
| $\mathbf{3 1}$minutes to $\leq \mathbf{1}$ <br> hour | 1 | 1 | 1.2 |
| $>\mathbf{1}$ hour to $\leq \mathbf{2}$ hours | 2 | 2 | 2.4 |
| $>\mathbf{2}$ hours to $\leq \mathbf{3}$ hours | 3 | 3 | 3.6 |
| $>\mathbf{3}$ hours to $\leq \mathbf{4}$ hours | 5 | 8 | 9.6 |
| Each additional hour <br> (or part thereof) <br> exceeding 4 hours | 2.5 | 4 | 4.8 |
|  | 25 | 40 | 40 <br> Maximum |
|  | (i.e. covering a <br> (i.e. covering a <br> disruption of 12 <br> hours or more) | disruption of <br> (i.e. covering a <br> disruption of 12 <br> hours or more) | more than 10 <br> hours) |

Note: Peak hour refers to 8 am to 9 am and 6 pm to 7 pm from Mondays to Fridays (except public holidays). It is applicable to all heavy rail (except Airport Express) and Light Rail.

