Revised Service Performance Rebate:

Train Service Disruptions	Amount Set Aside per Incident (\$million)		
	Existing Arrangement	New Arrangement	
		Non-peak Hour	Peak Hour (Note)
≥31 minutes to ≤1 hour	1	1	1.2
>1 hour to ≤2 hours	2	2	2.4
>2 hours to ≤3 hours	3	3	3.6
>3 hours to ≤4 hours	5	8	9.6
Each additional hour (or part thereof) exceeding 4 hours	2.5	4	4.8
Maximum	25 (i.e. covering a disruption of 12 hours or more)	40 (i.e. covering a disruption of 12 hours or more)	40 (i.e. covering a disruption of more than 10 hours)

Note: Peak hour refers to 8am to 9am and 6pm to 7pm from Mondays to Fridays (except public holidays). It is applicable to all heavy rail (except Airport Express) and Light Rail.