

HKeToll Customer Service Centres and Service Counters

- (I) Customer Service Centre
[Service Hours: Mondays to Sundays, 10am – 9 pm]

District	Address
Hong Kong Island	Unit 1904, 19/F Chinachem Johnston Plaza, 178-186 Johnston Road, Wan Chai
Kowloon	Unit A, 22/F Tower A, Billion Centre, 1 Wang Kwong Road, Kowloon Bay
New Territories East	Unit D, 27/F, Kings Wing Plaza 2, 1 On Kwan Street, Shek Mun, Sha Tin
New Territories West	Suite 903, Magnet Place Tower 1, 77-81 Container Port Road, Kwai Chung

- (II) Service Counter
[Service Hours: Mondays to Sundays, 10am – 9 pm]

Car Park	Address
Sheung Wan\ Rumsey Street Government Car Park	2 Rumsey Street, Sheung Wan
Tsuen Wan Government Car Park	174-208 Castle Peak Road – Tsuen Wan, Tsuen Wan

Note :

- The services provided by the above-mentioned customer service centers and service 金 counters include applying for vehicle tags, opening an HKeToll account and setting up payment means.
- One-hour free parking will be granted to those who drive to the service counter to apply for a vehicle tag or driver card.
- The service counter will process the internal version of vehicle tags on-site. For applications for external version of vehicle tags (such as motorcycles), the staff will assist the applicant to make online application, and the external version of vehicle tags will be mailed to the applicant.

HKeToll Consultation Counter

(I) MTR Stations (Total: 25)

[Service Hours: Mondays to Sundays, 9am – 9pm]

Region	MTR Station
Hong Kong Island	Sai Ying Pun, Wan Chai, North Point, Shau Kei Wan and Wong Chuk Hang
Kowloon	Kai Tak, Ngau Tau Kok, Wong Tai Sin, Kowloon Tong, Prince Edward, Ho Man Tin, Nam Cheong, Hung Hom and Kowloon
New Territories	Long Ping, Siu Hong, Tsuen Wan West, Tsing Yi, Kwai Fong, Sheung Shui, Tai Po Market, Tai Wai, Wu Kai Sha, Tung Chung and Tiu Keng Leng

(III) Home Affairs Department (Total: 9)

[Service Hours: Mondays to Fridays, 9am – 7pm (except public holidays)]

District	Address and Telephone Number
Islands	Islands Home Affairs Enquiry Centre (Tung Chung) 1/F., Tung Chung Post Office Building, 6 Mei Tung Street, Tung Chung, Lantau Island 2109 4953
Sha Tin	Sha Tin Home Affairs Enquiry Centre G/F., Sha Tin Government Offices, 1 Sheung Wo Che Road, Sha Tin, N.T. 2606 5456
North	North Home Affairs Enquiry Centre G/F., North District Government Offices, 3 Pik Fung Road, Fanling, N.T. 2683 2913
Tuen Mun	Tuen Mun Home Affairs Enquiry Centre 2/F., Tuen Mun Government Offices, 1 Tuen Hi Road, Tuen Mun, N.T. 2451 1151
Tsuen Wan	Sai Lau Kok Garden Multi-purpose Room Sai Lau Kok Road, Tsuen Wan, N.T. 2492 5096
Kwai Tsing	Kwai Tsing Home Affairs Enquiry Centre 2/F., Kwai Hing Government Offices Building, 166 - 174 Hing Fong Road, Kwai Chung, N.T. 2425 4602
Sai Kung	Sai Kung Home Affairs Enquiry Centre G/F., Sai Kung Tseung Kwan O Government Complex, 38 Pui Shing Road, Hang Hau, Tseung Kwan O 3740 5347
Tai Po	Tai Po Home Affairs Enquiry Centre G/F., Tai Po Government Offices Building,

	1 Ting Kok Road, Tai Po, N.T. 2654 1262
Yuen Long	Yuen Long Home Affairs Enquiry Centre G/F., Yuen Long District Office Building, 269 Castle Peak Road, Yuen Long, N.T. 2474 0324

Note: The above-mentioned consultation counters assist citizens to apply for vehicle tags, open HKeToll accounts and set up payment means.