

**CLP Power Hong Kong Limited (CLP)**

	2019	2020	2021	2022
No. of power interruption incidents (case)	3 245	3 172	3 050	3 037
Longest time for power supply restoration (minute)	247	2 259 <sup>1</sup>	398	672 <sup>2</sup>
Shortest time for power supply restoration (minute)	1	1	1	1
Areas affected	Electricity supply areas of CLP	Electricity supply areas of CLP	Electricity supply areas of CLP	Electricity supply areas of CLP
No. of customers affected	1 – 29 536	1 – 28 025	1 – 2 480	1 – 175 529
No. of power interruption incidents in which fewer than or equal to 100 customers were affected (case)	3 108	3 040	2 895	2 871
No. of power interruption incidents in which more than 100 customers were affected (case)	137	132	155	166

Note: The 2022 Auditing Review is underway and the relevant figures are yet to be verified.

<sup>1</sup> The figure of the longest time for power supply restoration in 2020 was from a power outage case affecting a single customer on an outlying island (i.e. remote area), caused by the malfunction of submarine cables.

<sup>2</sup> The figure of the longest time for power supply restoration in 2022 was from the power cable bridge fire incident in Yuen Long.

The Hongkong Electric Company, Limited (HEC)

	2019	2020	2021	2022
No. of power interruption incidents (case)	235	192	162	140
Longest time for power supply restoration (minute)	263	212	282	263
Shortest time for power supply restoration (minute)	1	1	1	1
Areas affected	Electricity supply areas of HEC	Electricity supply areas of HEC	Electricity supply areas of HEC	Electricity supply areas of HEC
No. of customers affected	1 – 3 147	1 – 1 920	1 – 2 812	1 – 8 223
No. of power interruption incidents in which fewer than or equal to 100 customers were affected (case)	200	160	137	117
No. of power interruption incidents in which more than 100 customers were affected (case)	35	32	25	23

Note: The 2022 Auditing Review is underway and the relevant figures are yet to be verified.