Help desks for application of emergency relief funds to assist members of the public to fill in forms for application of emergency assistance funds provided by the government departments

Name of Funds	Scope	Method of Application	Contact for Enquiries
General Chinese Charities Fund (GCCF) and Special Aid Fund (SAF)	Aims to provide emergency relief to Hong Kong residents who are affected by natural disasters or accidents and have urgent needs, in particular the GCCF provides emergency relief to needy families/individuals of Chinese race, while the SAF targets needy families/individuals of non-Chinese race. Depending on the circumstances and financial hardship faced by the applicant, the maximum level of fund granted for each application is \$12,000. Please refer to the following website for details:  https://www.had.gov.hk/en/public_services/general_chinese_charities_fund_and_spec_ial_aid_fund/.	Persons affected by local incidents can submit their applications to the relevant District Office (DO). According to the circumstances of each application, the DO would request the applicant to submit relevant details for assessment, such as personal identification documents and income proof etc.	Home Affairs Department  Enquiries can be made to the respective Home Affairs Enquiry Centres. The telephone numbers are listed in the website of the Home Affairs Department: <a href="https://www.had.gov.hk/en/public_services/public_enquiry_services/ctec.htm">https://www.had.gov.hk/en/public_services/public_enquiry_services/ctec.htm</a>
Emergency Relief Fund  — re-accommodation after disaster or severe damage to structure, home equipment or appliances	Aims to provide assistance to families required to evacuate from their own dwelling, or whose domestic structure, home equipment or appliances are severely damaged after the disaster; and to provide assistance to primary producers to repair their stock houses and farm buildings being destroyed or severely damaged. The level of grant would depend on factors such as circumstances of the family and extent of damage of the structures etc.	Applications can be submitted by direct mail, fax or in person to the relevant District Land Offices or Clearance Unit (depending on the type of application). Details and the Application Form can be accessed via the website of the Lands Department below:  https://www.landsd.gov.hk/en/resources/publicity-materials/erf.html.	Enquiries can be made to the respective District Land Offices or Clearance Unit (details listed in the website on the left), or general hotline of the Lands Department at 2231 3044.

Name of Funds	Scope	Method of Application	Contact for Enquiries
Emergency Relief Fund – grants in respect of death or personal injury	Aims to provide assistance to needs arising from death and injuries, including burial grant, death grant, disability grant, injury grant and interim maintenance grant. The level of grant will depend on the type of grant applied for, casualties, number of family members etc. Please refer to the following website for details: <a href="https://www.swd.gov.hk/en/index/site">https://www.swd.gov.hk/en/index/site</a> pub <a href="https://www.swd.gov.hk/en/index/site">svc/page</a> socsecu/sub emergencyr/.	Applications can be submitted via the online form: <a href="https://www.swd.gov.hk/en/index/sit">https://www.swd.gov.hk/en/index/sit</a> <a href="englished">e pubsvc/page socsecu/sub emerge ncyr/</a> , or submitted to the respective  Social Security Field Units of the Social Welfare Department: <a href="https://www.swd.gov.hk/en/index/sit">https://www.swd.gov.hk/en/index/sit</a> <a href="englished">e pubsvc/page socsecu/sub address esa/</a> .	Social Welfare Department  Enquiries can be made to the hotline of the Social Welfare Department at 2343 2255.
Emergency Relief Fund  - loss of crops, livestock, cultured fish, fishing vessels and fishing gears	After each typhoon or natural disaster, AFCD staff will contact farmers, fish farmers and fishermen to assess the respective damage to their farmland areas, fish rafts, fish ponds and fishing vessels. The aim is to provide some relief arrangements for those affected. The amount of assistance will be determined based on factors such as crop type and extent of damage.	Affected farmers who need to apply for the fund can register in person at the Agricultural Extension Office of the AFCD at 5/F, Yuen Long Government Offices, 2 Kiu Lok Square, Yuen Long, or submit applications online (www.afcd.gov.hk/english/agriculture/agr_loan/agr_loan_erf/agr_loan_erf.html).  Affected pond fish farmers and fishermen can register at AFCD's office (Pond fish culture: Au Tau Fisheries Office, 27 Milestone, Castle Peak Road, Yuen Long; fishing vessels: Room 825, 8/F, Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Kowloon); or submit applications online (https://www.afcd.gov.hk/english/fisheries/fish_cap/fish_cap_techsup/fish_cap_erf.html).	Agriculture, Fisheries and Conservation Department  Enquiries can be made to 2476 2424 (Agriculture), 2471 9174 (Pond Fish Culture) or 2150 7099 (Fishing Vessels).

Name of Funds	Scope	Method of Application	Contact for Enquiries
Emergency Relief Fund – working boats and dwelling vessels	` /	Applications can be submitted to the Marine Department by emailing to amo@mardep.gov.hk, or dialing at 2873 8368 to contact the subject officer.	Marine Department  Please refer to the contact details on the left.