

**List of Winners of The Ombudsman's Awards 2023
for Public Organisations**

Name of Department/Organisation
Immigration Department (Grand Award)
Efficiency Office
Hospital Authority
Chief Secretary for Administration's Office (Award on Mediation)

**List of Winners of The Ombudsman's Awards 2023
for Officers of Public Organisations**

(Arranged by English Name of Department/Organisation and Awardees)

Name of Department/Organisation	Name	Post
1823, Efficiency Office	Mr Lee Ngo Yin, Leo	Customer Service Officer
Agriculture, Fisheries and Conservation Department	Ms Chan Po Lam	Fauna Conservation Officer (Operation) 3
Airport Authority	Ms Lo Tsz Wai, Cherry	Operation Officer, Customer Communications
Airport Authority	Ms Lui Sze Wing, Sally	Operation Officer, Customer Service
Buildings Department	Ms Au Fung Ming	Principal Survey Officer/D3-3
Buildings Department	Ms Ng Wun Yin, Natalie	Senior Building Surveyor/E2
Civil Engineering and Development Department	Ms Mak Pui Yan	Engineer/19(N)
Civil Engineering and Development Department	Mr Wong Ka Lok, Walter	Geotechnical Engineer/2(E)
Companies Registry	Mr Leung Yi Ngai	Companies Registration Officer I (Registration) D
Competition Commission	Ms Wong Wai Man	Administration Officer (Hotline & Administration Support)
Consumer Council	Mr Lo Den Wai, Danny	Acting Senior Complaints & Advice Officer
Customs and Excise Department	Ms Chung Wai, Winnie	Deputy Departmental Secretary (Establishment and General)
Customs and Excise Department	Mr Wong Chiu Fung	Senior Trade Controls Officer (Complaint Assessment Unit 2)
Department of Health	Dr Lam Chau Kuen, Yonnie	Principal Medical and Health Officer (Primary Care)
Department of Health	Ms Lam Sin Hang, Constance	Senior Executive Officer (Communicable Disease Branch)
Drainage Services Department	Ms Poon Nga Man, Amy	Engineer/Kowloon 6
Drainage Services Department	Mr Wong Hoi Wing, Keith	Engineer/Eastern 2
Electrical and Mechanical Services Department	Ms Cheng Man Yee	Engineer/Corporate Communications/2
Electrical and Mechanical Services Department	Mr Leung Ka Chun	Engineer/Transport Services 1/6

Appendix 1

Name of Department/Organisation	Name	Post
Environmental Protection Department	Mr Fung Siu Keung	Senior Environmental Protection Inspector (Regional North) 26
Equal Opportunities Commission	Ms Chu Man Yan, Candy	Chief Equal Opportunities Officer
Equal Opportunities Commission	Ms Susana Soo	Senior Equal Opportunities Officer (Anti-Sexual Harassment Unit)
Estate Agents Authority	Mr Chan Chung Ming, Samuel	Officer (Licensing)
Fire Services Department	Mr Yeung Sui Sang	Divisional Officer (Management Group) 1
Food and Environmental Hygiene Department	Ms Fan Wing Man	Senior Health Inspector (Environmental Hygiene) Yau Tsim-3
Food and Environmental Hygiene Department	Mr Ng Chi Fung	Senior Health Inspector (Environmental Hygiene) Central/Western 1
Highways Department	Mr Chiang Chung Sang	Maintenance Engineer/Kowloon Bay
Highways Department	Mr Kwok Kam Hung, Calvin	Senior Maintenance Engineer/South West
Home Affairs Department	Mr Wong Ngai Pok	Liaison Officer (Building Management 1)1
Hong Kong Examinations and Assessment Authority	Ms Poon Wing Lun	Officer - Examinations Administration
Hong Kong Examinations and Assessment Authority	Ms Tong Ka Mun, Louisa	Assistant Officer – Examinations Administration
Hong Kong Housing Society	Mr Lam Chun Kit, Jason	Assistant Manager (Property Management)
Hong Kong Monetary Authority	Mr Au Wai Chun, Gabriel	Manager (Enforcement)
Hong Kong Monetary Authority	Ms Hui Yu Yi, Grace	Manager (Banking Conduct Department)
Hospital Authority	Dr Kung Shu Wing	Deputy Hospital Chief Executive and Service Director (Quality & Safety) of Tseung Kwan O Hospital
Hospital Authority	Dr Wong Mong Sze	Chief of Service (Family Medicine & Primary Healthcare), Hong Kong East Cluster

Appendix 1

Name of Department/Organisation	Name	Post
Immigration Department	Mr Tsai Lung Pan	Chief Immigration Assistant (Travel Documents and Nationality (Application))
Immigration Department	Mr Tung Tin Yeung	Acting Chief Immigration Officer (Records Centre)
Legal Aid Department	Ms Law Shun Yee, Suie	Assistant Clerical Officer/Application & Processing Section
Legal Aid Department	Ms Leung Ping Ching, Jenny	Assistant Principal Legal Aid Counsel/Application & Processing (1)
Leisure and Cultural Services Department	Mr Li King Yin, Daniel	Senior Librarian (Processing) 3
Leisure and Cultural Services Department	Ms Yip Mei Ling, Agnes	Assistant District Leisure Manager (Tsuen Wan) 1
Mandatory Provident Fund Schemes Authority	Ms Chow Po Shan, Kennis	Senior Officer (Member Protection and Services) 53
Mandatory Provident Fund Schemes Authority	Ms Ellie Wong	Assistant Manager (Enforcement) 3
Marine Department	Mr Yu Kin Chung	Senior Surveyor of Ships/Seafarers and Examination (2)
Office of the Government Chief Information Officer	Mr Chan Lai Kwok	Senior Systems Manager (Cyber Security) 6
Office of the Government Chief Information Officer	Ms Yiu Siu Ping	Senior Systems Manager (Industry Development) 7
Office of the Privacy Commissioner for Personal Data	Ms Wu Wai Nga	Senior Personal Data Officer (Complaints)
Official Receiver's Office	Mr Cheung Tin Shek, Michael Paul	Chief Insolvency Officer (Compliance and Regulatory)
Planning Department	Mr Leung Sui Hei, Feddy	Town Planner/Enforcement 11
Post Office	Ms Leung Hiu Shan, Alison	Manager (Mail Tracing Office)
Property Management Services Authority	Ms Mok Yee Shun	Administrative Assistant
Property Management Services Authority	Ms Tang Suk Fong, Elsie	Administrative Assistant
Securities and Futures Commission	Ms Avon Leung	Manager (Enforcement)

Appendix 1

Name of Department/Organisation	Name	Post
Securities and Futures Commission	Ms Wong Wing Kei, Vicky	Manager, Complaints Team, Corporate Affairs
The Land Registry	Ms Chow Yuen Shan	Land Registration Officer I/Administration 2
The Land Registry	Mr So Cheuk Kin	Assistant Clerical Officer/Reports-on-Title and Owners Incorporation Section
Transport Department	Ms Li Ping	Engineer/Special Duties 2
Urban Renewal Authority	Mr Chan Ming Kwan, Gordon	Senior Officer, Building Rehabilitation
Water Supplies Department	Ms Lee Che Ying, Emily	Engineer/New Territories East (Distribution 4)
Working Family and Student Financial Assistance Agency	Mr Cheung Chun Hin, Timothy	Assistant Manager (Scheme Administration) 1
Working Family and Student Financial Assistance Agency	Mr Yue Wai Hang	Manager/Continuing Education Fund 2