

**The Number of “Unauthorized Access to Online Service Accounts” Cases
Received by the Hong Kong Police Force and the Amount of Losses
Incurred**

Online Account Abuse¹	2020	2021	2022	2023 (January to September)
Number of cases	79	123	168	1 553 (1 334 cases involve hijacking of instant messaging application accounts)
Amount of losses (\$ million)	5.1	34.3	73.8	41.8 (\$28 million related to cases involving hijacking of instant messaging application accounts)

¹ Cases of "unauthorized access to online service accounts" include cases involving the fraudulent use of accounts on social media, online payment facilities, emails, etc. In view of the recent surge in frauds committed through hijacking of instant messaging application accounts, the Police have incorporated the figures of such fraud cases into "unauthorized access to online service accounts" cases for statistical purposes since August 2023.