

**Electricity Supply Interruptions of the Power Companies and
Relevant Information on Incentives/Penalties**

The Hongkong Electric Company, Limited (HKE)

	2019	2020	2021	2022
<i>Electricity Supply Interruptions</i>				
Number of power outage incidents	235	192	162	140
Number of customers affected by power outage incidents	1 - 3 147	1 - 1 920	1 - 2 812	1 - 8 223
Interruption duration (minutes)	1 - 263	1 - 212	1 - 282	1 - 263
<i>Incentives for “Supply Reliability” and “Supply Restoration”</i>				
Supply Reliability (HK\$ million)	7.9	8.3	8.8	9.2
Supply Restoration (HK\$ million)	7.9	8.3	8.8	9.2

Notes

- (1) All of the electricity supply interruptions above involved fewer than 5 million minutes of Customer Interruption Duration (i.e. the sum of the product of “number of customers being interrupted” and “duration of power interruption” expressed in minutes for each incident).
- (2) All of the electricity supply interruptions above were related to problems with transmission and distribution facilities.
- (3) The power company will submit in due course its performance data for 2023 to the Government for the annual Auditing Review in accordance with the Scheme of Control Agreement. The relevant and confirmed information is not yet available.

CLP Power Hong Kong Limited (CLP)

	2019	2020	2021	2022
<i>Electricity Supply Interruptions</i>				
Number of power outage incidents	3 245	3 172	3 050	2 987
Number of customers affected by power outage incidents	1 - 29 536	1 - 28 025	1 - 2 480	1 - 175 529*
Interruption duration (minutes)	1 - 247	1 - 2 259	1 - 398	1 - 1 110
<i>Incentives for “Supply Reliability” and “Supply Restoration”</i>				
Supply Reliability (HK\$ million)	17.3	17.8	18.5	0
Supply Restoration (HK\$ million)	17.3	17.8	18.5	19.4

- * The electricity supply interruption with the highest number of customers affected in 2022 was the Cable Bridge Fire Incident in Yuen Long.

Notes

- (1) All of the electricity supply interruptions above involved fewer than 5 million minutes of Customer Interruption Duration (i.e. the sum of the product of “number of customers being interrupted” and “duration of power interruption” expressed in minutes for each incident), except for the Cable Bridge Fire Incident in Yuen Long occurred in 2022 which involved 30 million minutes or more.
- (2) All of the electricity supply interruptions above were related to problems with transmission and distribution facilities.
- (3) The power companies will submit in due course its performance data for 2023 to the Government for the annual Auditing Review in accordance with the Scheme of Control Agreement. The relevant and confirmed information is not yet available.