

**Nature of calls handled by the Carer Hotline  
(up to 29 February 2024)**

<b>Nature of calls</b>	<b>Number of calls</b>
Emotional problem	4 332
Enquiry on community support service	3 093
Caring problem	1 976
Financial problem	1 027
Health problem	578
Mental health problem	543
Enquiry on residential service	427
Request for respite service	412
Family relationship problem	242
Housing / Accommodation problem	145
Others	182
<b>Total</b>	<b>12 957</b>