

**Registration of Persons (“ROP”) Offices providing services for  
Replacement of new smart identity cards for persons still holding the old  
form of smart identity card after the completion of the Territory-wide  
Identity Card Replacement Exercise**

**Addresses and Business Hours**

ROP Offices	Addresses	Business Hours*
Kwun Tong (Temporary) Office	Office 1, 2nd Floor, Manulife Financial Centre (for registration service) and Office 1B, 3rd Floor, Manulife Financial Centre, Tower A (for collection service), 223-231 Wai Yip Street, Kwun Tong, Kowloon	Monday to Saturday: 8:00am - 10:00pm
Hong Kong Office	8th Floor, Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong	<p style="text-align: center;"><b><u>Extended Service Hours</u></b><sup>#</sup></p> Monday to Friday: 4:30pm - 10:00pm  Saturday: 12:30pm - 10:00pm
Kowloon Office	3rd Floor, Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Sham Shui Po, Kowloon	
Tseung Kwan O Office	3rd Floor, Administration Tower (for registration service) and 1st Floor, Administration Tower (for collection service), Immigration Headquarters, 61 Po Yap Road, Tseung Kwan O, New Territories	
Tuen Mun Office	3rd Floor, Tuen Mun Siu Lun Government Complex, 19 Siu Lun Street, Tuen Mun, New Territories	

\* All ROP Offices are closed on Sundays and public holidays

# General Service Hours of the above-mentioned four ROP offices and Fo Tan Office and Yuen Long Office do not provide services for replacement of new smart identity cards for persons still holding the old form of smart identity card after the completion of the Territory-wide Identity Card Replacement Exercise. Please refer to the Immigration Department website ([www.immd.gov.hk](http://www.immd.gov.hk)) for details of the working hours and scope of services of all ROP offices.