Numbers of telephone enquiries received by the Department of Health (DH)'s Integrated Smoking Cessation Hotline and cases requiring further referrals for receiving various types of smoking cessation services

DH's Integrated Smoking Cessation Hotline (1833 183)

	2021	2022	2023	2024 (January to May)
Number of telephone enquiries received	7 526	7 404	9 684	4 368

Number of cases referred to smoking cessation services by the DH's Integrated Smoking Cessation Hotline

	0004	•••	0000	2024			
	2021	2022	2023	(January			
				to May)			
Smoking cessation medications and counselling							
Tung Wah Group of	890	768	587	213			
Hospitals							
United Christian							
Nethersole Community	458	532	611	198			
Health Service							
Pok Oi Hospital	N/A	N/A	138	87			
Christian Family Service	N/A	N/A	132	62			
Centre							
Chinese Medicine and acupuncture and counselling							
Pok Oi Hospital	211	199	228	108			
Other smoking cessation services							
Hospital Authority	53	26	87	27			
Youth Quitline	15	25	35	5			
DH's Families Clinics	1	0	0	0			
Total (Note)	1 628	1 550	1 818	700			

Note: In addition to providing referral services, members of the public may also receive smoking cessation counselling through the Integrated Smoking Cessation Hotline, and obtain information on smoking cessation medications as well as techniques for managing withdrawal symptoms, etc.