

Applicable departments for using Elderly Health Care Voucher and treatment flow at Nansha Division of the First Affiliated Hospital, Sun Yat-sen University and Dongguan Tungwah Hospital

Nansha Division of the First Affiliated Hospital, Sun Yat-sen University (FAH-NS)

- Elderly persons can use Elderly Health Care Vouchers (EHCVs) to pay for outpatient healthcare services provided by the following 14 designated departments of FAH-NS: Internal Medicine, Surgery, Gynecology, Ophthalmology, Otorhinolaryngology (Ear, Nose, Throat), Stomatology (yet to commence operation)*, Dermatology, Rehabilitation Medicine, Traditional Chinese Medicine, Neurology, Cardiovascular Medicine, Nutrition, Health Management Center and Emergency Medicine.
- Elderly persons can undergo identity verification and registration at the Outpatient Registration/Cashier on 1/F, Building No. 1 of FAH-NS. They can also make reservation through the FAH-NS official mini-program of WeChat by selecting “Hong Kong Elderly Health Care Voucher reservation”, or using the self-service kiosk located at the Healthcare Center. Upon attending a medical appointment, elderly persons should undergo relevant process and identity verification in person at the Medical Services Center in the Outpatient Hall by presenting a valid Hong Kong Identity Card (HKID) or Certificate of Exemption (CoE) issued by the Immigration Department (ImmD). They should then register on site or through the reservation platform and use EHCVs to pay the relevant service fees at the Outpatient Registration/Cashier after receiving outpatient medical treatment services at the designated departments.

* Department of Stomatology will commence operation in a later stage. Elderly persons in need should pay attention to the hospital’s announcement.

Dongguan Tungwah Hospital (Tungwah Hospital)

- Elderly persons can use EHCVs to pay for outpatient healthcare services provided by the following 14 designated departments of Tungwah Hospital: Internal Medicine, Surgery, Orthopedics, Gynecology, Ophthalmology, Stomatology, Emergency Medicine, General Medical Practice, Clinical Nutrition, Traditional Chinese Medicine, Physical Examination, Dermatology, Rehabilitation and Clinical Psychology.
- Elderly persons can undergo identity verification and registration at the Hong Kong Elderly Health Care Voucher Greater Bay Area Pilot Scheme Registry at the lobby on 1/F, Outpatient Building of Tungwah Hospital by presenting a valid HKID or CoE. Elderly persons who are not having their first appointment at the hospital can make a reservation through Tungwah Hospital’s WeChat Service Account. Upon attending a medical appointment, they can wait at the designated department and await triage by the nurse. Elderly persons should mention the use of EHCVs when attending the appointment. They can then use EHCVs to pay the relevant service fees at the Cashier according to the instructions of the nurse.