

Annex 1

The Hospital Authority (HA)'s figures on Accident & Emergency (A&E) attendances, average daily attendances and average waiting time by triage categories in the whole years of 2023 and 2024, the Christmas and following New Year Day holiday period (25-26 December that year and 1 January that followed) in both years, and the week after the above holidays are as follow:

Number of Accident & Emergency (A&E) Attendances

| | Triage 1 (Critical) | Triage 2 (Emergency) | Triage 3 (Urgent) | Triage 4 (Semi-urgent) | Triage 5 (Non-urgent) |
|--|--------------------------------|---------------------------------|------------------------------|-----------------------------------|----------------------------------|
| 2023 (whole year) | 27 968 | 55 330 | 791 782 | 1 085 130 | 56 859 |
| 25-26 Dec 2023 and 1 Jan 2024 (2023 Christmas and 2024 New Year Day Holidays) | 291 | 509 | 6 498 | 9 097 | 480 |
| 2-8 Jan 2024 (the week after 2023 Christmas and 2024 New Year Day Holidays) | 592 | 1 094 | 16 689 | 23 231 | 1 111 |
| 2024 (whole year) | 26 682 | 56 241 | 802 883 | 1 064 854 | 45 390 |
| 25-26 Dec 2024 and 1 Jan 2025 (2024 Christmas and 2025 New Year Day Holidays) | 263 | 452 | 6 259 | 8 101 | 315 |
| 2-8 Jan 2025 (the week after | 557 | 1 185 | 16 772 | 21 202 | 908 |

| | Triage 1 (Critical) | Triage 2 (Emergency) | Triage 3 (Urgent) | Triage 4 (Semi-urgent) | Triage 5 (Non-urgent) |
|--|--------------------------------|---------------------------------|------------------------------|-----------------------------------|----------------------------------|
| 2024 Christmas and 2025 New Year Day Holidays) | | | | | |

Note:

The above attendances for A&E services under various triage categories in each hospital under the HA exclude (i) first-time visits without triage categories, and (ii) follow-up visits to the A&E Departments.

Number of Average Daily A&E Attendances

| | Triage 1 (Critical) | Triage 2 (Emergency) | Triage 3 (Urgent) | Triage 4 (Semi-urgent) | Triage 5 (Non-urgent) |
|---|--------------------------------|---------------------------------|------------------------------|-----------------------------------|----------------------------------|
| 2023 (whole year) | 77 | 152 | 2 169 | 2 973 | 156 |
| 25-26 Dec 2023 and 1 Jan 2024 (2023 Christmas and 2024 New Year Day Holidays) | 97 | 170 | 2 166 | 3 032 | 160 |
| 2-8 Jan 2024 (the week after 2023 Christmas and 2024 New Year Day Holidays) | 85 | 156 | 2 384 | 3 319 | 159 |
| 2024 (whole year) | 73 | 154 | 2 194 | 2 909 | 124 |
| 25-26 Dec 2024 and 1 Jan 2025 (2024 Christmas and 2025 New Year Day Holidays) | 88 | 151 | 2 086 | 2 700 | 105 |
| 2-8 Jan 2025 (the week after 2024 Christmas and 2025 New Year Day Holidays) | 80 | 169 | 2 396 | 3 029 | 130 |

Note:

The above attendances for A&E services under various triage categories in each hospital under the HA exclude (i) first-time visits without triage categories, and (ii) follow-up visits to the A&E Departments.

Average waiting time of A&E services (minutes)

| | Triage 1 (Critical) | Triage 2 (Emergency) | Triage 3 (Urgent) | Triage 4 (Semi-urgent) | Triage 5 (Non-urgent) |
|--|--------------------------------|---------------------------------|------------------------------|-----------------------------------|----------------------------------|
| 2023 (whole year) | 0 | 8 | 28 | 168 | 197 |
| 25-26 Dec 2023 and 1 Jan 2024 (2023 Christmas and 2024 New Year Day Holidays) | 0 | 8 | 31 | 200 | 201 |
| 2-8 Jan 2024 (the week after 2023 Christmas and 2024 New Year Day Holidays) | 0 | 8 | 32 | 210 | 235 |
| 2024 (whole year) | 0 | 8 | 26 | 167 | 190 |
| 25-26 Dec 2024 and 1 Jan 2025 (2024 Christmas and 2025 New Year Day Holidays) | 0 | 7 | 22 | 150 | 189 |
| 2-8 Jan 2025 (the week after 2024 Christmas and 2025 New Year Day Holidays) | 0 | 8 | 26 | 154 | 184 |