

Annex IV

Number of complaints/referrals received, the number of inspections conducted and the number of summonses issued by the Department of Health in relation to restrictions on the sale or giving of conventional smoking products under the Smoking (Public Health) Ordinance (Cap. 371) from 2022 to 2024

| | 2022 | 2023 | 2024 |
|---|------|------|------|
| Number of Complaints/Referrals Received * | 6 | 2 | 3 |
| No. of inspections | 181 | 162 | 165 |
| No. of Summons issued | 0 | 12 | 9 |

*Regarding the requirement of prohibiting the sale of conventional smoking products to persons under the age of 18, the DH received six, two and three relevant complaints from 2022 to 2024 respectively, and conducted a total of nine, seven and three inspections on the complaints respectively, during which no irregularities were found. The above summonses were mainly related to the failure to place signs at a prominent position where tobacco products were sold, indicating the prohibition of sale of tobacco products to persons under the age of 18 or giving for promotion to any person.