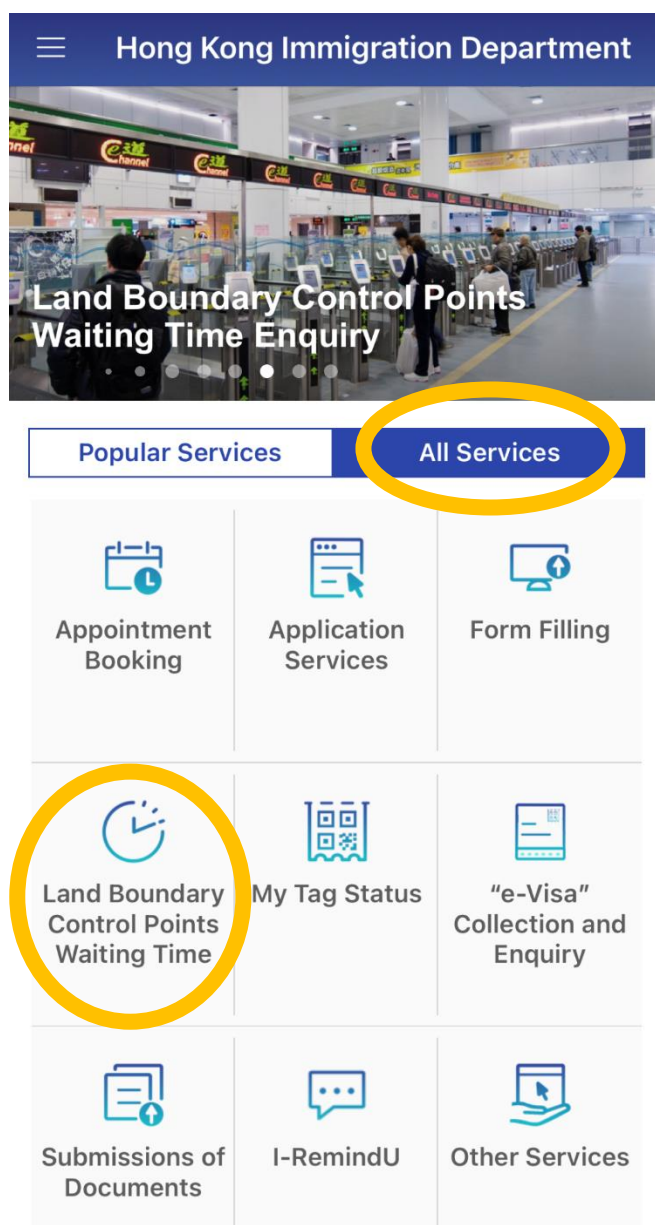


1) Scan QR code to download “HK Immigration Department” Mobile Application



2) Open “HK Immigration Department” Mobile Application

3) Choose “All Services” and then choose “Land Boundary Control Points Waiting Time”



4) Residents and visitors may check the estimated waiting times of arrival and departure at each land boundary control point via the Mobile Application

Waiting Time - Resident


Arrival

Departure


Resident


Control Point

Status





Lo Wu







Lok Ma Chau Spur Line







Hong Kong-Zhuhai-Macao Bridge







Lok Ma Chau







Man Kam To







Sha Tau Kok







Shenzhen Bay








Heung Yuen Wai





 Normal (Generally less than 15 mins)

 Busy (Generally less than 30 mins)

 Very Busy (Generally 30 mins or above)

 Status Cannot be Downloaded

 Non Service Hours

 System Under Maintenance

Waiting Time - Visitor

Arrival

Departure

Visitor

Control Point

Status

Lo Wu

Lok Ma Chau Spur Line

Hong Kong-Zhuhai-Macao Bridge

Lok Ma Chau

Man Kam To

Sha Tau Kok

Shenzhen Bay

Heung Yuen Wai

Normal (Generally less than 30 mins)

Busy (Generally less than 45 mins)

Very Busy (Generally 45 mins or above)

Status Cannot be Downloaded

Non Service Hours

System Under Maintenance