

Applicable departments for using Elderly Health Care Voucher and treatment flow at two medical institutions in Zhuhai

The Fifth Affiliated Hospital, Sun Yat-sen University (FIFAH-SYSU)

- Elderly persons can use Elderly Health Care Vouchers (EHCVs) to pay for outpatient healthcare services provided by a total of 16 designated departments of the FIFAH-SYSU: Internal Medicine, Surgery, Orthopedics, Cardiology, Neurology, Gynecology, Traditional Chinese Medicine, Dermatology, Ophthalmology, Otolaryngology - Head & Neck Surgery, Stomatology, Rehabilitation Medicine, Psychiatry & Psychology, Clinical Nutrition, Health Management Center and Emergency Medicine.
- Elderly persons can visit in person the Registration Cashier Counter No.2, Outpatient Hall, Building No.3 (i.e. Outpatient Building) of the FIFAH-SYSU to undergo identity verification and registration by presenting a valid Hong Kong Identity Card (HKID) or Certificate of Exemption (CoE) issued by the Immigration Department (ImmD), and then wait for treatment at the corresponding clinic area. Elderly persons can use EHCVs to pay for the fees at the Cashier Counters of Building No.3 or Building No.2 after receiving outpatient healthcare services at the designated departments. Elderly persons who have received services at the hospital before can make a reservation through the FIFAH-SYSU official WeChat public account.

Zhuhai People's Hospital (ZHPH)

- Elderly persons can use EHCVs to pay for outpatient healthcare services provided by a total of 15 designated departments of the ZHPH: Internal Medicine, Surgery, Orthopaedics, Gynecology, Ophthalmology, Stomatology, Otorhinolaryngology, Traditional Chinese Medicine, Rehabilitation Medicine, Emergency Medicine, General Medicine, Health Management Center, Dermatology, Psychological Counseling and Clinical Nutrition.
- Elderly persons can visit the EHCVs reception desk in person on 5/F, Outpatient Building of the ZHPH, present a valid HKID or CoE issued by the ImmD to complete relevant procedure, identity verification and registration process, and wait for treatment at the corresponding clinic area after triage. Elderly persons can use EHCVs to pay for the fees at the Cashier on 5/F, Outpatient Building after receiving outpatient healthcare services at the designated departments. Elderly persons who have received services at the hospital before can make a reservation through the ZHPH official WeChat public account by selecting “Hong Kong Elderly Health Care Voucher”.