

Applicable departments for using Elderly Health Care Voucher and treatment flow at four medical institutions under the Pilot Scheme in Zhongshan, Guangzhou and Foshan respectively are as follows:

Zhongshan Hospital of Traditional Chinese Medicine (ZSHTCM)

- Elderly persons can use Elderly Health Care Vouchers (EHCVs) to pay for outpatient healthcare services provided by a total of 12 designated departments of the ZSHTCM: Internal Medicine, Surgery, Orthopedics, Ophthalmology, Otorhinolaryngology, Gynecology, Traditional Chinese Medicine Characteristic Clinic, Health Management Center, Psychology, Sleep Medicine, Stomatology and Emergency.
- Elderly persons can make an outpatient reservation through the following three methods: ZSHTCM WeChat mini program, visiting the Hong Kong Elderly Health Care Voucher Counter of the Convenience Service Centre of the hospital in person or Self-service machine. Elderly person, who has an eHealth (Subsidies) account created, can make an outpatient reservation through the ZSHTCM WeChat mini program directly. Upon arrival for consultation, elderly persons can visit in person the Hong Kong Elderly Health Care Voucher Counter of the Convenience Service Centre at the lobby on 1/F, Outpatient Building, present a valid Hong Kong Identity Card (HKID) or Certificate of Exemption (CoE) issued by the Immigration Department (ImmD) to undergo identity verification and complete relevant procedure, and wait at the corresponding clinic area according to their registration timeslot. For payment settlement, elderly persons can use EHCVs to pay for the fees at the dedicated payment counter for Elderly Health Care Voucher on 1/F, Outpatient Building.

Guangdong Clifford Hospital (GDCH)

- Elderly persons can use EHCVs to pay for outpatient healthcare services provided by a total of 13 designated departments of GDCH: Internal Medicine, Surgery, Gynecology, Traditional Chinese Medicine (TCM) Clinic, Rehabilitation, Orthopedics, Ophthalmology, ENT (Otorhinolaryngology), Dentistry, Health Checkup, General Medicine Clinic, Emergency and Nursing Clinic.
- Elderly persons can visit the Hong Kong Elderly Health Care Voucher reception desk on 1/F, Building 2, present a valid HKID or CoE issued by the ImmD to

complete relevant procedure and identity verification, and then make registration in person or through the WeChat Official Account of the GDCH. Elderly persons can use EHCVs to pay for the fees at the Cashier for Elderly Health Care Voucher on 1/F, Building 2 after receiving outpatient healthcare services at the designated outpatient departments. Elderly persons who have received services at the hospital before can make a reservation through the WeChat Official Account of the GDCH.

The First People's Hospital of Foshan (FPHFS)

- Elderly persons can use EHCVs to pay for outpatient healthcare services provided by a total of 14 designated departments of the FPHFS: Internal Medicine, Surgery, Orthopedics, Gynecology, General Practice, Stomatology, Traditional Chinese Medicine, Health Management Center, Otorhinolaryngology, Ophthalmology, Rehabilitation Medicine, Infectious Diseases, Emergency and Clinical Nutrition.
- Elderly persons receiving outpatient services at the FPHFS for the first time can visit "Service Counter of Hong Kong Elderly Health Care Voucher" of the One-stop Service Center at the Outpatient Lobby, Building 1 to complete the relevant procedure and identity verification by presenting a valid HKID or CoE issued by the ImmD. Elderly persons should then register on site or through the reservation platform. Elderly persons can use EHCVs to pay for the fees at the Registration Cashier after receiving outpatient healthcare services at the designated departments. Elderly persons who have completed the relevant procedure and identity verification in person at the hospital can make reservation through the official WeChat mini program of "The First People's Hospital of Foshan" by selecting "Hong Kong Health Care Voucher Appointment".

The Eighth Affiliated Hospital of Southern Medical University (EAHSMU)

- Elderly persons can use EHCVs to pay for outpatient healthcare services provided by a total of 15 designated departments of the EAHSMU: Internal Medicine, Surgery, Orthopaedics, Gynaecology, Dentistry, Chinese Medicine, Health Management, Otolaryngology - Head and Neck Surgery, Ophthalmology, Rehabilitation, Clinical Psychology, Dermatology and Venereology, General Practice, Accident and Emergency (A&E) and Nutrition.

- Elderly persons can visit in person the "Reception for Hong Kong Elderly Health Care Voucher" of One-Stop-Service Centre at the Main Outpatient Lobby, Block 1 of the EAHSMU, present a valid HKIC or CoE issued by the ImmD to complete relevant procedure, identity verification and registration process, and wait for treatment at the corresponding clinic area after triage. Elderly persons can use EHCVs to pay for the fees at the Cashier of One-Stop-Service Centre (Block 1, Level 1), Outpatient Payment Counter 1 (Block 1, Level 1), International Medical Centre Service Counter and Payment Counter (Block 1, Level 3, Zone A) after receiving outpatient healthcare services at the designated departments. Elderly persons who have received services at the hospital before can make a reservation through the official WeChat service account: "The Eighth Affiliated Hospital of Southern Medical University".
