

Annex

Numbers of telephone enquiries received by Department of Health (DH)'s Integrated Smoking Cessation Hotline and cases for smoking cessation services provided by the Hospital Authority (HA) and subvented non-governmental organisations (NGOs)

DH's Integrated Smoking Cessation Hotline (1833 183)

	2022	2023	2024
Number of telephone enquiries received	7 404	9 684	9 297

Note: In addition to providing referral services, members of the public may also receive smoking cessation counselling through the Integrated Smoking Cessation Hotline, and obtain information on smoking cessation medications as well as techniques for managing withdrawal symptoms, etc.

Number of cases for smoking cessation service provided by HA clinics

	2022	2023	2024
New cases of smoking cessation counselling services	14 679	21 232	22 056
Number of follow-up counselling through tele-consultation	47 580	58 346	64 114

Note: Due to the outbreak of COVID-19 epidemic in Hong Kong in early 2020, the HA activated designated clinics for confirmed COVID-19 cases starting from February 2022 by phases, along with the suspension or adjustment of services in other clinics, to concentrate manpower to combat the epidemic. All affected clinics resumed normal outpatient services (including smoking cessation counselling services) from January 30, 2023. Therefore, when comparing the service volume of the HA over the years, the above situation should also be taken into consideration.

Number of cases under the community-based smoking cessation programmes provided by NGOs

	2022	2023	2024
Smoking cessation medications and counselling			
Tung Wah Group of Hospitals	2 869	2 143	2 111
United Christian Nethersole Community Health Service	838	1 050	871
Pok Oi Hospital	N/A	928 [#]	1 224
Christian Family Service Centre*	N/A	392 [#]	758

	2022	2023	2024
Chinese Medicine and acupuncture and counselling			
Pok Oi Hospital	894	876	1 020
Other smoking cessation services			
Youth Quitline	572	375	327
The Lok Sin Tong Benevolent Society, Kowloon “Smoking Cessation Outreach Programme in Workplace”	537	713	192
Total	5 710	6 477	6 503

#Service started in April 2023

*Service until March 31, 2025