Applicable departments for using Elderly Health Care Voucher and patient visit procedures at Guangdong Provincial Hospital of Chinese Medicine (GPHCM) are as follows:

- Elderly persons can use Elderly Health Care Vouchers (EHCVs) to pay for outpatient healthcare services provided by a total of 10 designated departments of the GPHCM: Internal Medicine, Surgery, Ophthalmology, Otolaryngology - Head and Neck, Stomatology, Orthopedics, Gynecology, Dermatology, Breast, Acupuncture.
- Elderly persons can undergo identity verification and registration at the Registration Desk/Window of Hall on the ground floor, West District Outpatient Clinic of Dade Road Hospital, GPHCM. Elderly persons can also make a reservation through the WeChat Service or mini-program of "Guangdong Provincial Hospital of Chinese Medicine" by selecting "Hong Kong Elderly Health Care Voucher". Upon attending a medical appointment, elderly persons can visit in person the "Hong Kong Elderly Health Care Voucher Service Window" of the registration counter, present a valid Hong Kong Identity Card or Certificate of Exemption issued by the Immigration Department to complete relevant procedure and identity verification, and register in person or through the registration platform. Elderly persons can use EHCVs to pay for the fees at the Service Point for Pricing and Charging on the first floor, West District Outpatient Clinic after receiving outpatient healthcare services at the designated departments.