

Applicable departments for using Elderly Health Care Voucher and patient visit procedures of the five pilot medical institutions in Jiangmen, Huizhou, Zhaoqing and Shenzhen respectively are as follows:

Jiangmen Central Hospital (JMCH)

- Elderly persons can use Elderly Health Care Vouchers (EHCVs) to pay for outpatient healthcare services provided by a total of 16 designated departments of the JMCH: Internal Medicine, Surgery, Gynecology, Orthopedics, Ophthalmology, Otorhinolaryngology, Dental, Emergency, Infectious Disease, Dermatology, Psychiatry and Psychology, Traditional Chinese Medicine, Physical Medicine and Rehabilitation, Nutrition, Health Management Center and Nursing.
- Elderly persons can undergo outpatient registration through the following three methods: using JMCH WeChat Official Account, visiting the Service Counter for Hong Kong Elderly Health Care Voucher at the Registration & Cashier of Outpatient Lobby on G/F of the Outpatient Clinic of the hospital or using the Self-service machine. Elderly persons using vouchers to receive services at the hospital for the first time should visit in person the Service Counter for Hong Kong Elderly Health Care Voucher at the Service Center of Outpatient Lobby on G/F of the Outpatient Clinic of the hospital, present a valid Hong Kong Identity Card (HKID) or Certificate of Exemption (CoE) issued by the Immigration Department (ImmD) to undergo identity verification and complete relevant procedure, and wait at the corresponding clinic area according to their registration timeslot. Elderly persons can use vouchers to pay for the fees at the Cashier Counter for Elderly Health Care Voucher on G/F of the Outpatient Clinic after receiving healthcare service.

Huizhou Central People's Hospital (HZCPH)

- Elderly persons can use EHCVs to pay for outpatient healthcare services provided by a total of 10 designated departments of the HZCPH: Internal Medicine, Surgery, Gynecology, Orthopedics, Ophthalmology, Stomatology, Traumatic Emergency Center, Traditional Chinese Medicine, Health Examination Center and Nutrition.

- Elderly persons can make an appointment through the HZCPH front desk appointment hotline (+86-0752-2288198/2288199) or visit in person the Service Counter for Hong Kong Elderly Health Care Voucher of the Customer Service Center at the Outpatient Lobby on G/F of the Outpatient Building of the hospital. Upon arrival for consultation, elderly persons should visit the Service Counter for Hong Kong Elderly Health Care Voucher of the Customer Service Center at the Outpatient Lobby on G/F of the Outpatient Building of the hospital, present a valid HKID or CoE issued by the ImmD to undergo identity verification and complete relevant procedure, and wait at the corresponding clinic area according to their registration timeslot. Elderly persons can use vouchers to pay for the fees at the Cashier for Elderly Health Care Voucher on G/F of the Outpatient Building after receiving healthcare service.

The First People's Hospital of Zhaoqing (FPHZQ)

- Elderly persons can use EHCVs to pay for outpatient healthcare services provided by a total of 14 designated departments of the FPHZQ: Internal Medicine, Surgery, Gynecology, Orthopedics, Ophthalmology, Otorhinolaryngology, Stomatology, Emergency, Dermatology, Traditional Chinese Medicine, Wound Repair Center, Rehabilitation, Weight Management Center and Physical Examination Center.
- Elderly persons can make an appointment through the following three methods: FPHZQ WeChat mini program, calling the Appointment and Registration Counter of the hospital (+86-0758-2102100/2102101), or visiting in person the Service Counter for Hong Kong Elderly Health Care Voucher at the Registration and Cashier on G/F of the Outpatient Building of FPHZQ. If an elderly person has an eHealth (Subsidies) account created, he/she can make an outpatient reservation through FPHZQ WeChat mini program directly. Upon arrival for consultation, elderly persons shall visit in person the One-stop Service Center at the Outpatient Lobby or the Service Counter for Hong Kong Elderly Health Care Voucher at the Registration and Cashier on G/F of the Outpatient Building of the hospital, present a valid HKID or CoE issued by the ImmD to undergo identity verification and complete relevant procedure, and wait at the corresponding clinic area according to their registration timeslot. Elderly persons can use vouchers to pay for the fees at the Cashier Counter for Elderly Health Care Voucher on G/F of the Outpatient Building after receiving healthcare services.

Peking University Shenzhen Hospital (PKUSZH)

- Elderly persons can use EHCVs to pay for outpatient healthcare services provided by a total of 14 designated departments of the PKUSZH: Internal Medicine, Surgery, Gynecology, Orthopaedics, Ophthalmology, Otorhinlaryngology (ENT), Stomatology, Dermatology, General Medicine, Traditional Chinese Medicine, Rehabilitation, Nutrition, Health Checkup and Nurse Specialist Clinic.
- Elderly persons can make an appointment through the following three methods: PKUSZH Official WeChat Account, the Health 160 Platform or the outpatient appointment hotline (+86-0755-83088770). On the day of consultation, elderly persons should bring along a valid HKID or CoE issued by the ImmD, arrive at the Outpatient Convenience Service Center on 1/F of the Outpatient Building 30 minutes before the appointment to create an eHealth (Subsidies) account. Staff will assist in creation of account and ticketing. If an elderly person has an eHealth (Subsidies) account created, he/she can collect the ticket directly. An elderly person shall wait at the corresponding clinic area according to his/her registration timeslot after collecting the ticket. Elderly persons can use vouchers to pay for the fees at Window 7 of the Cashier on 2/F of the Outpatient Building after receiving services if required.

Shenzhen Hospital of Southern Medical University (SHSMU)

- Elderly persons can use EHCVs to pay for outpatient healthcare services provided by a total of 12 designated departments of the SHSMU: Internal Medicine, General Surgery, Gynaecology, Orthopedic, Ophthalmology, Otolaryngology (ENT), Stomatology, Emergency, General Practice, Traditional Chinese Medicine, Rehabilitation Medicine and Health Management Center.
- Elderly persons can make an appointment through the following three methods: using the SHSMU WeChat mini program, calling the appointment hotline (+86-0755-23329999) or visiting the Cashier Counter for Elderly Health Care Voucher on 1/F of the Outpatient Building of SHSMU. If an elderly person has an eHealth (Subsidies) account created, he/she can make an outpatient reservation through the SHSMU WeChat mini program directly. Upon arrival for consultation, elderly persons shall visit in person the Cashier Counter for Elderly Health Care Voucher on 1/F of the Outpatient Building, present a valid HKID or CoE issued by the ImmD to undergo identity verification and complete relevant procedure, and wait at the corresponding clinic area according to their registration timeslot. Elderly persons can use vouchers to pay for the fees at the Cashier

Counter for Elderly Health Care Voucher on 1/F of the Outpatient Building after receiving healthcare services.