

**10 Bureaux/departments providing
the highest numbers of mobile applications for public download over the past five
years^{Note}
(As at 30 September 2025)**

Bureaux/ Departments (Number of applications (apps))	Name of mobile apps	Development objectives/ primary functions	Annual maintenance cost
Hong Kong Police Force (7)	Hong Kong Police Mobile App	By using this mobile app on smartphones, users can access the latest police information anytime and anywhere.	Maintained by internal resources. No additional cost is involved.
	Junior Police Call Mobile App	The app serves as a digital platform which offers Junior Police Call (JPC) membership application, event enrolment, e-learning packages and loyalty reward programme for JPC members. It aims to strengthen interaction among JPC members and the Police.	Relevant expenditure cannot be separated from the overall project expenditure.
	Scameter+	To help the public identify frauds and online pitfalls and increase their crime prevention awareness.	Relevant expenditure cannot be separated from the overall project expenditure.
	HKSOS	HKSOS is the most important outdoor safety app designed to save lives and speed up the response time of rescue services in life-critical missions. It is directly linked to the 999 Call	Relevant expenditure cannot be separated from the overall project expenditure.

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		Centre and becomes your lifeline in an emergency.	
	HKP e-Licence	The Police Licensing Office of the Hong Kong Police Force (HKPF) launched the “HKP e-Licence” mobile app to issue eight types of electronic licences and permits, including Arms Licence, Massage Establishments Licence, Playing Musical Instrument Permit in Public Street or Road, Pawnbrokers Licence, Temporary Liquor Licence, Dragon/Lion/Unicorn Dance Permit, Security Personnel Permit and Societies Registration. Licence/permit holders can access their approved licences and permits at any time through “HKP e-Licence”, and produce the licences/permits to enforcement officers for inspection. The app also features a notification function that will remind licence holders to renew their licences or permits.	Relevant expenditure cannot be separated from the overall project expenditure.
	HKPF Recruit	“HKPF Recruit” mobile app is an “all-in-one” platform providing one-stop recruitment services	Relevant expenditure cannot be separated from

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		including job application, tracking interview progress and enrolment in recruitment events and schemes.	the overall project expenditure.
	eTraffic Ticket Platform	To facilitate the traffic Fixed Penalty Notices digitalisation, the HKPF simultaneously launched the eTraffic Ticket Platform thematic portal and mobile app. Members of the public can view, verify, and settle their fines using the newly introduced payment means with this one-stop service platform.	Relevant expenditure cannot be separated from the overall project expenditure.
Digital Policy Office (5)	1823	To enable citizens to submit cases to 1823, receive replies from departments, follow up on the submitted cases and obtain instant information via a chatbot and the 1823 FAQ search engine.	Relevant expenditure cannot be separated from the overall project expenditure.
	EventHK	To provide users with a convenient way to look for public events organised by government departments or in government premises.	Maintained by internal resources. No additional cost is involved.
	GovHK Notifications	To enable the public to receive government information and alerts via smart phones.	Maintained by internal resources. No additional cost is involved.

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	iAM Smart	The “iAM Smart” mobile app provides a one-stop personalised digital services platform and facilitates members of the public to log in to and use online services with a single digital identity.	Relevant expenditure cannot be separated from the overall project expenditure.
	Wi-Fi.HK	To facilitate the public and visitors in searching for the locations of hotspots providing Wi-Fi service that is either completely free or free for a limited period of time under the Common Hong Kong Wi-Fi Brand “Wi-Fi.HK”.	\$165,000
Environmental Protection Department (5)	EV-Charging Easy	To provide information on real-time EV Charger availability in Hong Kong.	Relevant expenditure cannot be separated from the overall project expenditure.
	GREEN\$ Mobile App	Its primary function is to facilitate the public to participate in the GREEN\$ Electronic Participation Incentive Scheme (ePIS) using smartphones. Members of the GREEN\$ ePIS will earn GREEN\$ for redemption of gift items when submitting recyclables at Recycling Stations, Recycling	Relevant expenditure cannot be separated from the overall project expenditure.

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		Stores and Recycling Spots for clean recycling.	
	HoHoSkips	Mobile app “HoHoSkips” assists citizens and renovation workers in properly disposing of small quantity of construction waste. It provides construction waste collection booking services, real-time locations of waste collection vehicles, tools for communicating with staff of recyclers, etc.	\$120,000
	Hong Kong Air Quality Health Index (AQHI)	To provide real-time AQHI recorded at the 15 general and 3 roadside air quality monitoring stations of the Environmental Protection Department.	\$72,000
	C·Easy	“C·Easy” is an in-house program/app developed by the Environmental Protection Department for handling and processing e-Chits. After receiving e-Chits on mobile platform and upon arriving at weighbridge of the waste disposal facilities, users can use the e-Chits by turning on their phone’s Bluetooth function or use the QR	Relevant expenditure cannot be separated from the overall project expenditure.

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		code scanner installed in the weighbridge.	
Radio Television Hong Kong (5)	RTHK Audio Description	RTHK Audio Description is a TV programme mobile app developed by the Radio Television Hong Kong (RTHK). Simply with a mobile device, users can enjoy the Audio Description (AD) service through listening to the AD sound tracks when the selected live programmes are broadcast. In this way, visually impaired people can enjoy TV programmes with AD on their own. It caters for the needs of different groups in the community and promotes social integration.	\$256,750
	RTHK Radio	It provides live webcasts of RTHK radio channels, radio archive, highlighted video clips, programme archive, traffic news and weather forecast. Users can also customise their favourite playlist by making use of personalised settings such as “Favourites” and “Play Later”, and share with friends popular programmes and video clips via social media.	\$155,000

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	RTHK News	It provides instant news, news programmes, weather forecast and traffic news in both Chinese and English, which contain texts, photos and audio-visual contents. Users can listen to live programmes of RTHK Radio 1 or Radio 3. The “Push Alert” function instantly brings the latest world and local news to users.	\$68,000
	RTHK on the Go	Its functions include listening to live RTHK radio programmes, access to instant news, photo news and video news as well as weather forecast. Users can listen to/watch the 10 latest episodes of some 100 RTHK podcasts available at Podcast Station.	\$113,000
	RTHK TV	It provides live webcast of RTHK TV 31 and 32, video-on-demand and download to enable users to access video programmes anytime and anywhere. Users can also customise their favourite playlist by making use of the programme subscription function.	\$121,000

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Leisure and Cultural Services Department (4)	My Library	“My Library” provides a safe and convenient channel to access the services of the Hong Kong Public Libraries. Through the app, members of the public can: - log in their library accounts - search for, reserve and renew library materials - save and retrieve library materials in My List - check the addresses and opening hours of public libraries The app also uses push notification technology to provide personalised alert services, including pick-up notice and due date reminder.	\$290,000
	My SmartPLAY	"My SmartPLAY" provides a convenient way for booking Leisure and Cultural Services Department's sports and recreation services. Users can use the app to create SmartPLAY user accounts, update user profile information, book leisure facilities as well as enrol in sports and recreational programmes.	Relevant expenditure cannot be separated from the overall project expenditure.
	Star Hoppers	Equipped with Chinese and Western star charts	Maintained by internal

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		which simulate the star field with bilingual audio recordings of information on celestial objects and asterisms. The latest information on astronomical events and activities of the Space Museum is also provided.	resources. No additional cost is involved.
	URBTIX	The brand new “URBTIX” mobile app was launched on 1 December 2022 to facilitate ticket buyers to make purchases online using smart phones more conveniently. For ticket buyers who have registered as members, this app will further provide a wide range of personalised functions to enhance their buying experience including bookmark on favourite events for easy checking, email reminder to attend purchased events, keeping and transfer of e-tickets on mobile phones, use of biometric authentication features such as fingerprint / face ID for member log-in, etc.	Relevant expenditure cannot be separated from the overall project expenditure.
Transport Department (4)	HKeMeter	It provides real-time occupancy information of metered parking	Relevant expenditure cannot be

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		spaces so as to facilitate motorists in finding vacant on-street parking spaces. Motorists could also pay the parking fee remotely with multiple payment means through the app.	separated from the overall project expenditure.
	HKeMobility	“HKeMobility” is an all-in-one traffic and transport mobile application with an enhanced user interface which facilitates fast and convenient search for routes of different transportation mode, journey times and fares, and disseminates real-time traffic and transport news to enable users to plan for the most appropriate travel arrangements.	Relevant expenditure cannot be separated from the overall project expenditure.
	HKeToll	The Transport Department (TD) launched a new mobile application for “HKeToll”. It provides a one-stop platform for the motorists to pay tolls of government tolled tunnels and Tsing Sha Control Area with ease by remote means through the app, bringing convenience and a smooth driving	Relevant expenditure cannot be separated from the overall project expenditure.

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		experience to them.	
	Electronic Driving Licence	TD introduces “Electronic Driving Licence” (“eDL”) mobile application to provide holders of driving licences (“DL”) an alternative option to fulfil the relevant statutory requirements of carrying or producing a physical driving licence for examination or inspection by law-enforcement staff.	Relevant expenditure cannot be separated from the overall project expenditure.
Water Supplies Department (4)	H2OPE Centre	"H2OPE" is the Water Supplies Department's educational activity centre. Through various interactive games and exhibits, it conveys educational messages about Hong Kong's water resources as well as water-saving and water-conservation practices. This mobile application, created in conjunction with the establishment of H2OPE, provides reservation and guided-tour functions, making it convenient for visitors to participate in the centre's various activities.	Maintained by internal resources. No additional cost is involved.

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	WSD AMR System	“WSD AMR System” provides customers with timely water consumption information, benchmarking of water usage, alerting of suspected water leakage and water saving tips. Users are required to log on using their registered user IDs and passwords for the Automatic Meter Reading (AMR) Services of the Water Supplies Department to access the functions.	Maintained by internal resources. No additional cost is involved.
	WSD GA Product Directory	Users can make use of the “WSD GA Product Directory” to search for plumbing products with the WSD’s General Acceptance by entering category, brand or model number.	Maintained by internal resources. No additional cost is involved.
	eWater	Through “eWater”, users can access a wide range of water supplies information such as real-time push notifications on latest updates on water suspension and resumption, anytime and anywhere. Users can also manage their accounts, and apply for various water services directly within the app, including taking up and closing of water	\$110,000

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		accounts, settling water bill payments via Faster Payment System with e-banking mobile apps, applying for e-bill services, and viewing billing summaries and payment histories without the need to deal with the submissions by post or in-person, providing a one-stop experience for users to access WSD services in an easy and flexible manner.	
Department of Health (3)	@DH	@DH App is the designated digital front door of the Department of Health (DH). It serves as a quick channel for healthcare professionals, institutions & schools, businesses & workplaces and the general public to access the Department's information, eServices and online resources such as booking service, Licence Scanner, electronic application forms, public health advice, publication, videos, infographics and upcoming events offered by DH. @DH also has a push notification function for receiving instant messages on	\$93,200

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		public health, and any updates on events you are interested in.	
	IMPACT	“IMPACT” is a set of antibiotic guidelines that serves as a reference for healthcare professionals when prescribing antibiotics to patients, helping to combat antimicrobial resistance. The application can be used in both online and offline modes, allowing users to access information anytime without network restrictions.	\$137,100
	Quit Smoking App	The Tobacco and Alcohol Control Office of the Department of Health is launching the Quit Smoking App to assist smokers in overcoming tobacco dependence. Smokers can assess their nicotine dependence level, set a quit plan, and record their quitting progress in the app. They can also read health information and tips related to quitting to help them stay tobacco-free.	\$97,000
Education Bureau (3)	Educational Multimedia	It provides a convenient platform for students, teachers and parents to access over 1 200 Educational Multimedia	\$289,000

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		(EMM) curriculum-based resources currently on the EDB EMM website anytime and anywhere.	
	KG Profile	To provide relevant information of kindergartens across the territory and enhance the transparency of the kindergartens to help parents make informed school choices for their children.	Maintained by internal resources. No additional cost is involved.
	History Trip Go Easy	The mobile app provides e-learning resources on Cheung Chau Jiao Festival field trip, including parts for preparation before field trip, routes for field trip, and extended learning. Meanwhile, the mobile app adopts augmented reality (AR) and virtual reality (VR) and other e-learning functions, creatively incorporates e-learning into field trips and enables History learning to take place outside the classroom. It can enhance students' learning interests and facilitate their self-directed learning, thereby developing historical literacy, and cultivating positive values and attitudes.	\$50,000

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Labour Department (3)	Interactive Employment Service	To facilitate job seekers to search for suitable vacancies in the job vacancy database of the Labour Department with mobile devices anytime and anywhere.	Maintained by internal resources. No additional cost is involved.
	OSH 2.0	To provide stakeholders and members of the public with the latest occupational safety and health information through an enhanced user interface of mobile app.	\$125,000
	Youth Employment Start	To provide the latest employment support information of Youth Employment Start to young people.	Maintained by internal resources. No additional cost is involved.

Note The 10 B/Ds that have cumulatively provided the highest numbers of mobile apps for public download over the past 5 years.