

Annex

Compassionate Support Programme for Bereaved Families — contact information of participating organisations (in no particular order)

Tung Wah Group of Hospitals — Endless Care Service Bereavement Support Service

- Monday to Saturday (9:00 a.m. to 6 p.m.)
- Funeral arrangements and bereavement support hotline: 2657 7899
- Online funeral support chatbot: 2884 2033 (via WhatsApp)

The Samaritan Befrienders Hong Kong — Suicide Crisis Intervention Service

- Monday to Friday (9:00 a.m. to 10:00 p.m.); Saturday (9:00 a.m. to 5:00 p.m.)
- Enquiry line: 2341 7227
- 24-hour post-disaster support hotline: 2353 0029

Hong Kong Sheng Kung Hui Welfare Council Holy Carpenter Church Hospice and Bereavement Service — “PARACLETE Care and Comfort Angels”

Bereavement Support Service

- Monday to Friday (9:15 a.m. to 6:00 p.m.)
- Funeral support hotline: 2362 0268
- Enquiry via WhatsApp: 5174 8838

The Comfort Care Concern Group

- Monday to Friday (9:00 a.m. to 6:00 p.m.)
- Bereavement grief counselling service and funeral support hotline: 2361 6606
- Enquiry via WhatsApp: 5721 8354

St. James’ Settlement — JCECC: Cheering@Home End of Life Care Services

- Monday to Friday (9:00 a.m. to 5:30 p.m.)
- Enquiry line: 3616 0510
- Enquiry via WhatsApp: 4633 8553

Suicide Prevention Services - Project Bless Bereavement Support and Grief Counselling Service

- Monday to Saturday (9:00 a.m. to 6:00 p.m.)
- Enquiry line: 2382 2737
- 24-hour post-disaster support hotline: 6199 8575
- Enquiry via WhatsApp: 9267 1369

The Salvation Army — Bereavement Support Service

- Monday to Friday (9:00 a.m. to 6:00 p.m.)
- Enquiry line: 2651 1698 / 5958 4406
- Enquiry via WhatsApp: 5958 4406