

Annex 3

Complaints regarding nuisance received by the Housing Department from 2023 to 2025

| Types of Nuisance | Number of cases (approximately) |
|--|--|
| Noise nuisance | 11 000^ |
| Water dripping from air-conditioner | 3 000^ |
| Accumulating refuse inside the units | 70 |
| Others (Putting dripping object at window, balcony or façade/ keeping dogs/verbal harassment, etc.) | 5 000^ |

[^] Rounded to the nearest thousand