Annex

Table 1: Complaint cases received by the Dental Council of Hong Kong (DCHK) from 2021 to October 31, 2026

	2021	**2022**	**2023**	**2024**	**2025**	**2026 (As of October 31)**
Cases received	174	162	220	172	194	185

Table 2: Complaint cases completed by the DCHK from 2021 to October 31, 2026 (broken down by completion time)

Time taken	**Number of completed cases**	**Percentage**
Within 1 year	663	68%
1 to 2 years	179	18%
2 to 3 years	79	8%
3 to 4 years	26	3%
4 to 5 years	24	2%
5 years or more	9	1%
Total	**980**	**100%**

Table 3: Complaint cases completed by the DCHK
from 2021 to October 31, 2026 (broken down by processing stage)

	2021	**2022**	**2023**	**2024**	**2025**	**2026**[Note]
Cases decided not to be proceeded with further after initial consideration by the Chairperson of the Preliminary Investigation Committee (PIC)	102	125	114	143	169	161
Cases PIC decided that no inquiry was warranted after consideration	19	12	32	31	12	23
Cases where the complaint was found substantiated after disciplinary inquiry	1	5	7	3	7	8
Cases where the complaint was found unsubstantiated after disciplinary inquiry	1	0	1	1	3	0
Total each year	123	142	154	178	191	192
Overall total	980					

Note: As of October 31, 2026