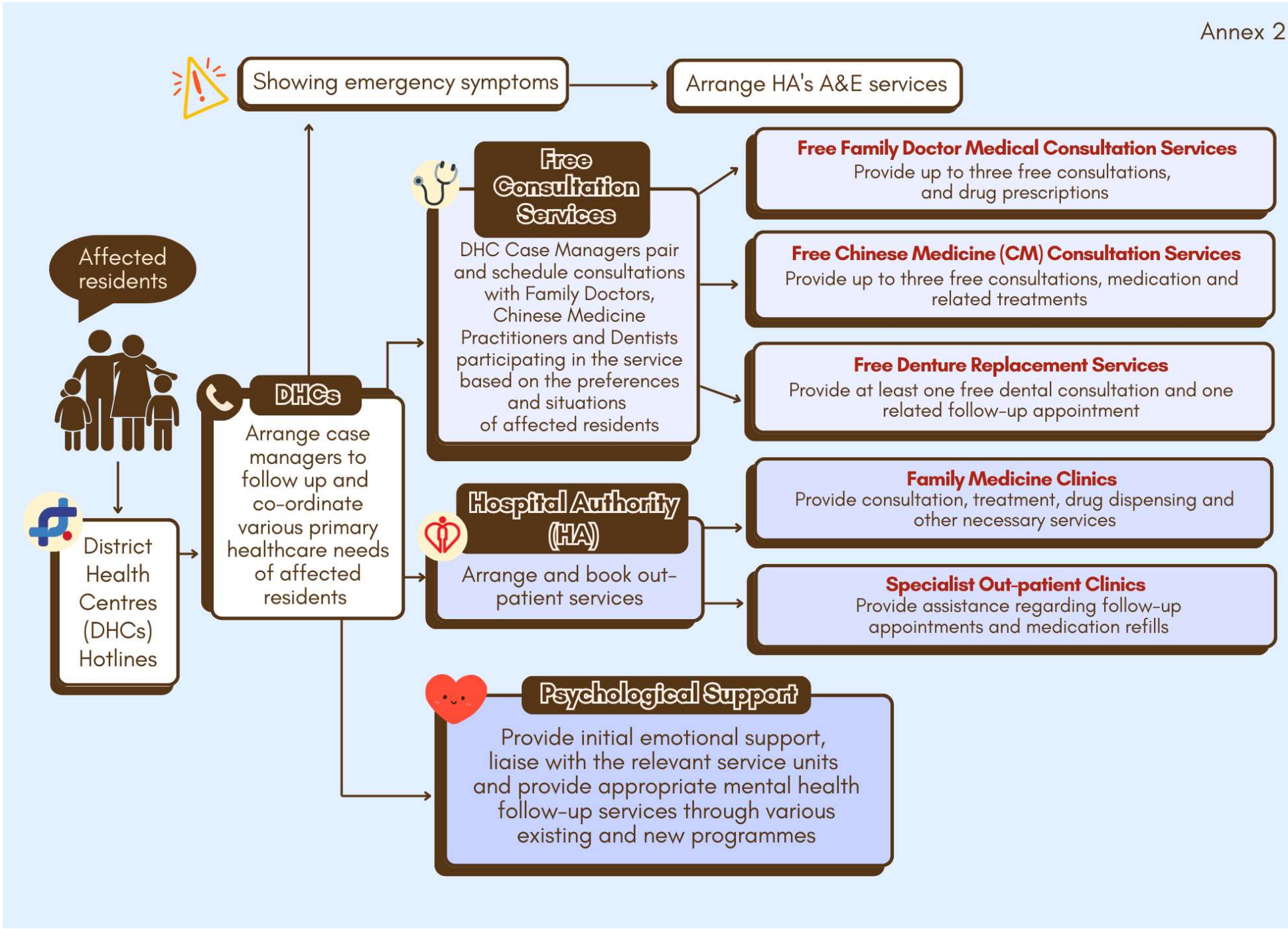
Annex 2


Showing emergency symptoms
Arrange HA's A&E services
Affected residents
District Health Centres (DHCs) Hotlines
DHCs
Arrange case managers to follow up and co-ordinate various primary healthcare needs of affected residents
Free Consultation Services
DHC Case Managers pair and schedule consultations with Family Doctors, Chinese Medicine Practitioners and Dentists participating in the service based on the preferences and situations of affected residents
Free Family Doctor Medical Consultation Services
Provide up to three free consultations, and drug prescriptions
Free Chinese Medicine (CM) Consultation Services
Provide up to three free consultations, medication and related treatments
Free Denture Replacement Services
Provide at least one free dental consultation and one related follow-up appointment
Hospital Authority (HA)
Arrange and book out-patient services
Family Medicine Clinics
Provide consultation, treatment, drug dispensing and other necessary services
Specialist Out-patient Clinics
Provide assistance regarding follow-up appointments and medication refills
Psychological Support
Provide initial emotional support, liaise with the relevant service units and provide appropriate mental health follow-up services through various existing and new programmes